



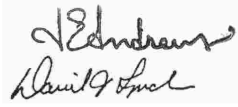
Central California Emergency Medical Services Agency

A Division of Fresno County
Department of Public Health

SPECIAL MEMORANDUM

FILE #: F/K/M/T #01-2017

TO: All Fresno/Kings/Madera/Tulare EMS Providers, Hospitals, First Responder Agencies, and Interested Parties

FROM: Jim Andrews, M.D., EMS Medical Director
Daniel J. Lynch, Director 

DATE: February 14, 2017

SUBJECT: 90-day Trial Period for New Hospital Call-in Criteria starting March 1, 2017

In the current system, there is no consistency in the criteria required to make an ETA call-in to a receiving hospital. Some hospitals require every patient to be called in, or only patients meeting the “Big Six,” or just “STAT” patients. The inconsistency in these call-in criteria invites errors to be made by the prehospital providers.

Effective Wednesday, March 1, 2017, the EMS Agency will begin a three-month trial period that will suspend the existing call-in requirements of policy 530.02 regarding ETA only call-ins.

The ETA call-in criteria for ALL hospitals in Fresno, Kings, Madera, and Tulare Counties during this trial period will be the “Big Four.” The “Big Four” patient conditions that require an ETA call-in are:

- THE “BIG FOUR”**
1. Patient on Backboard
 2. Patient with Restraints
 3. Patients requiring Oxygen (includes nebulizer)
 4. Active Labor

As a reminder, interfacility transfers (IFTs) follow the same call-in standards as pre-hospital transports, with exception of Stat/Code 3 transfers when a call-in must be made to the receiving hospital prior to leaving the sending facility.

Special Memorandum #01-2017
February 14, 2017
Page 2

During this trial period, the EMS Agency will receive any concerns hospitals may have that cause issues for the hospital or patient. It is important that the system attempt to maintain these changes through the trial period. If issues arise, the EMS Agency will review the issues and make any modifications to the criteria, if necessary. Prior to the end of the three-month trial period, the EMS Agency and hospital PLNs will meet and determine the outcome of the trial period and recommend changes to policy.

If you have any questions, please contact Daniel Lynch, Director, at (559) 600-3387.

JA:DJL:rb