



County of Fresno

Paul Dictos, CPA
Assessor-Recorder

FOR IMMEDIATE RELEASE:

March 18, 2020

NEWS RELEASE

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OFFICE CLOSURES AND NO WALK-IN SERVICES

Fresno, California- *“The Coronavirus situation is rapidly evolving and disrupting many aspects of our everyday lives. The safety and health of our employees, the public and our communities is our number one priority”, said Assessor-Recorder Paul Dictos.*

In accordance with national and local social distancing best practices we are making temporary changes to the ways we interact with you the public. We are encouraging our employees to work with taxpayers via phone and digital channels when possible. Above all stay safe and healthy.

As a precautionary measure to help slow the spread of the Coronavirus (COVID-19) the Assessor’s and Recorder’s Offices **will not be able to provide services for walk-in customers starting March 18, 2020 until further notice. In the meantime, we will continue to serve you as described below for both offices.**

RECORDER’S OFFICE

- **Real Estate** - There will be no real estate recording accepted for walk-in customers. Electronic recording through title companies remains unchanged. We will continue process documents sent through the mail as usual. We will also have a drop box located outside of the Hall of Records at 2281 Tulare Street, Fresno, CA 93721 to drop off real estate recordings.
- **Birth, Death, and Marriage Records Requests** - Requests for vital records (birth, death, and marriage records) submitted online through the Vitalchek service, as well as requests through the mail will continue to be processed as usual. Completed requests will be returned through the US mail. Please visit <https://www.co.fresno.ca.us/departments/recorder/how-to-get-copies> for requesting records.

“ASSESSOR – Never Underestimate The Value of the Office”

- **Official Record Purchases** - Official records (purchase of copies) submitted through the mail will be processed as usual. Completed requests will be returned through the US mail. Please visit <https://www.co.fresno.ca.us/departments/recorder/recorder-fee-schedule> for the Recorder's fee schedule.
- **Phone Calls and Emails** - Phone calls, voicemails and emails will be answered based on availability of staff. Please call **(559) 600-3476** for questions regarding vital records (birth, death, and marriage) and **(559) 600-3471** for questions regarding recorded documents. If you have trouble getting through, please be patient and try again. You can also send your questions via email to RecorderWebmail@fresnocountyca.gov .

For copy request forms, updates and additional information, please call the numbers above or visit <https://www.co.fresno.ca.us/departments/recorder> .

ASSESSOR'S OFFICE

- **The following information can be found by visiting** <https://www.co.fresno.ca.us/departments/assessor>
 - Assessed Value Lookup
 - Assessment Roll
 - Mapping
 - Real Property Assessment
 - Property Transfer
 - Business Personal Property
 - Property Exemptions
- **General Phone Calls and Emails** - Phone calls, voicemails and emails will be answered based on availability of staff. Please call **(559) 600-3534**. If you have trouble getting through, please be patient and try again. You may also send your questions via email to AssessorWebmail@fresnocountyca.gov .

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