2011 CQI BULLET POINTS

RMCT Patient Call-ins (Any Barrier to Communication)

- Paramedics should be clear when contacting a Base Hospital if they are calling for an RMCT or for language interpretation services.
- If there is a language barrier, specify what language is needed.
- Presumption should be to transport, rather than RMCT, when unable to communicate with the patient.
- EMS Policy states to contact a Base Hospital if there is any barrier to communication (i.e., language, deaf, unreliable interpreter, etc.).