

American Ambulance - Fresno

Performance

	Jan/ 2019	Feb/ 2019	Mar/ 2019	Apr/ 2019	May/ 2019	Jun/ 2019	Jul/ 2019	Aug/ 2019	Sep/ 2019	Oct/ 2019	Nov/ 2019	Dec/ 2019	YTD
Metro													
Priority 1 (<=9 min./90%)	96.78	96.45	95.65	95.68	96.41	96.40							96.23
Priority 2 (<=9 min./90%)	96.79	95.87	95.40	95.18	94.75	95.48							95.54
Priorities 1 & 2	96.79	96.18	95.53	95.44	95.60	95.95							95.90
Priority 3 (<=20 min./90%)	99.37	99.29	99.00	98.76	98.66	98.95							99.00
Priority 4 (<=20 min./90%)	97.72	100.00	94.87	97.67	100.00	100.00							98.49
Priority 5 (<=30 min./90%)	100.00	99.79	99.71	99.79	100.00	100.00							99.88
Clovis Metro													
Priority 1 (<=9 min./90%)	97.87	98.29	97.19	96.65	96.73	97.30							97.32
Priority 2 (<=9 min./90%)	97.94	97.33	95.81	98.14	97.97	98.24							97.55
Priorities 1 & 2	97.90	97.82	96.53	97.39	97.32	97.74							97.43
Priority 3 (<=20 min./90%)	99.41	99.36	98.28	98.22	99.37	99.59							99.03
Priority 5 (<=30 min./90%)	100.00	100.00	98.91	100.00	100.00	99.73							99.77
Kerman Metro													
Priority 1 (<=9 min./90%)	97.29	100.00	97.50	96.77	100.00	100.00							98.55
Priority 2 (<=9 min./90%)	100.00	100.00	89.65	100.00	100.00	100.00							98.22
Priorities 1 & 2	98.59	100.00	94.20	98.33	100.00	100.00							98.40
Priority 3 (<=20 min./90%)	98.59	100.00	98.88	100.00	100.00	100.00							99.52
Priority 5 (<=30 min./90%)													
Suburban													
Priority 1 (<=12 min./90%)	95.23	98.41	95.38	97.43	93.93	95.23							95.94
Priority 2 (<=12 min./90%)	96.36	92.30	97.77	97.56	97.29	98.21							96.70
Priorities 1 & 2	95.76	96.07	96.36	97.47	95.14	96.42							96.24
Priority 3 (<=25 min./90%)	100.00	100.00	98.79	100.00	98.95	97.72							99.19
Priority 5 (<=30 min./90%)	100.00	100.00	100.00		100.00	100.00							100.00
Rural													
Priority 1 (<=20 min./90%)	97.74	96.99	97.70	96.24	98.21	97.41							97.44
Priority 2 (<=20 min./90%)	99.10	96.29	96.35	96.87	97.82	98.27							97.42
Priorities 1 & 2*			97.38*			97.49*							97.43
Priority 3 (<=30 min./90%)	99.55	98.70	99.21	98.71	98.58	98.84							98.93
Priority 5 (<=30 min./90%)**						100.00*							100.00
Wilderness													
Priority 1 (<=45 min./90%)	100.00	100.00	100.00	100.00	100.00	100.00							100.00
Priority 2 (<=45 min./90%)	100.00	100.00	100.00	100.00	100.00	100.00							100.00
Priorities 1 & 2*			100.00*			100.00*							100.00
Priority 3 (<=60 min./90%)*			100.00*			100.00*							100.00
Priority 5 (<=30 min./90%)													

* Reported Quarterly, ** Reported Semianually

Call Volume

	Jan/ 2019	Feb/ 2019	Mar/ 2019	Apr/ 2019	May/ 2019	Jun/ 2019	Jul/ 2019	Aug/ 2019	Sep/ 2019	Oct/ 2019	Nov/ 2019	Dec/ 2019	YTD
Clovis Metro													
Request	1,509	1,352	1,551	1,555	1,494	1,447							8,908
Arrived	1,464	1,303	1,497	1,458	1,446	1,399							8,567
Transported	1,247	1,062	1,250	1,180	1,173	1,167							7,079
Kerman Metro													
Request	146	147	162	134	123	106							818
Arrived	142	141	159	128	120	104							794
Transported	91	86	96	76	77	69							495
Metro													
Request	10,291	9,368	10,564	10,393	10,547	10,306							61,469
Arrived	9,874	8,993	10,137	9,652	10,099	9,876							58,631
Transported	7,807	7,084	7,880	7,466	7,748	7,591							45,576
Rural													
Request	543	503	602	545	557	579							3,329
Arrived	517	472	566	495	520	532							3,102
Transported	341	308	406	322	338	358							2,073
Suburban													
Request	208	197	205	222	215	251							1,298
Arrived	194	181	195	198	201	230							1,199
Transported	150	143	151	141	144	167							896
Wilderness													
Request	50	21	34	23	17	25							170
Arrived	44	17	33	22	16	18							150
Transported	29	11	25	12	10	14							101

Out of Area, but within County

	Jan/ 2019	Feb/ 2019	Mar/ 2019	Apr/ 2019	May/ 2019	Jun/ 2019	Jul/ 2019	Aug/ 2019	Sep/ 2019	Oct/ 2019	Nov/ 2019	Dec/ 2019	YTD
Request	251	236	318	267	287	271							1,630
Arrived	223	209	283	242	267	246							1,470
Transported	201	180	258	213	231	205							1,288

Outside of County

	Jan/ 2019	Feb/ 2019	Mar/ 2019	Apr/ 2019	May/ 2019	Jun/ 2019	Jul/ 2019	Aug/ 2019	Sep/ 2019	Oct/ 2019	Nov/ 2019	Dec/ 2019	YTD
Request	173	202	222	203	190	179							1,169
Arrived	126	139	152	137	127	137							818
Transported	151	165	190	164	150	140							960

Other Providers into American Ambulance - Fresno

	Jan/ 2019	Feb/ 2019	Mar/ 2019	Apr/ 2019	May/ 2019	Jun/ 2019	Jul/ 2019	Aug/ 2019	Sep/ 2019	Oct/ 2019	Nov/ 2019	Dec/ 2019	YTD
Request	22	22	61	48	32	65							250
Arrived	14	10	44	38	25	56							187
Transported	11	9	23	28	13	19							103