

FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES

PROGRAM TITLE: PEI Crisis Field Clinician

PROVIDER: Department of Behavioral Health

PROGRAM DESCRIPTION:

The role of the PEI Crisis Field Clinician is to assist law enforcement in responding to mental health crisis calls through on site support, phone consultation, and linkage to mental health resources and training. On-Site support is designed to assist with de-escalation, the writing of 5150 holds, and mental health resource identification that can be used in place of criminal justice interventions. The goal being increased safety, quick resolution of the crisis, and appropriate timely mental health intervention for the consumer in crisis.

The Department will be distributing and collecting data related to the Crisis Field Clinician work with law enforcement through a satisfaction survey. The Department will work to develop the Mental Health Law Enforcement (MHLE) Collaborative. The Department will work with community partners including the collaborative to schedule the next two (2) CIT trainings in 2011. In addition, the Department will develop a survey for families to capture outcomes related to effects of the Field Clinician on family outcomes including; decreased family stress, increased sense of safety, increase linkage to post crisis mental health resources and services.

AGES SERVED:

Children
 Adult

TAY
 Older Adult

DATES OF OPERATION: June 10, 2009*- Current
* = CIT training

DATES OF DATA REPORTING PERIOD: Jan 2010-Jan 2011

OUTCOME GOAL

- Coordination and collaboration on initial and follow up CIT courses, exposing over 120 officers to CIT training content on 10/2010.

OUTCOME DATA

- Since the start of services the Department with collaboration with other community providers has conducted Crisis Intervention Training (CIT) to over 120 first responders and emergency staff/agencies.
- Two (2) follow up CIT trainings are expected to be scheduled in 2011.

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- Improvement in psychiatric crisis recovery and engagement of law enforcement (LE) and family/support to de-escalate crisis situation.
- Provision of mental health /5150 training to all law enforcement agencies.
- Responses to indicate satisfaction of services provided by the Crisis Field Clinician and less law enforcement time spent on scene (cost savings).
- During the reporting period the LE Field Clinician responded to 104 calls by Law enforcement. Of those calls 50% resulted in a 5150 hold. On the majority of the calls/intervention the result was de-escalation of the crisis situation, less family stress, less resources used by law enforcement, improved safety for all parties, fewer legal concerns and costs, more sensitive treatment, and more efficient access to crisis treatment.
- Over 55 Outreach activities have been provided by the Crisis Field Clinician . These included staff meetings for contract and County providers, meetings at community agencies such as Poverello House, NAMI, and law enforcement ride-alongs
- Eight (8) hours of ongoing training has been provided to the Fresno Police and Sherriff's Departments on issues related to 5150's and Mental Health.
- Fourteen (14) separate trainings on 5150 and basic mental health has been provided to Fresno County Sheriff's Office, California Highway Patrol, and Fresno Police Department. Approximately 257 law enforcement officers attended theses trainings.
- A satisfaction survey capturing the Crisis Field Clinician's services and time savings has been developed and will be available for use in hard copy and electronically in March 2011.

DEPARTMENT RECOMMENDATION(S): Based on outcome and contract measurements reported, the Department recommends to continue MHSA Funding for this program for FY 2011-12.