

# FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES

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**PROGRAM TITLE:** Intensive Community Services and Support Team (ICSST) - FSP

**PROVIDER:** Turning Point

**PROGRAM DESCRIPTION:** The Intensive Community Services and Support Team (ICSST) provide outpatient and FSP services to 90 adults at any given time who have high utilization rate of inpatient hospitalizations. Services at ICSST include case management, psychiatric, therapy, supportive housing, linkage and negotiation of General Relief, Social Security Disability Insurance and other supportive services. Additionally the majority of the services are provided in the field and ICSST is committed to the “whatever it takes” philosophy of wellness. Based on FSP State Data Collection Records (DCR) the ICSST program had 158 active partners during calendar year 2010 (January 1, 2010-December 31, 2010).

**AGES SERVED:**

Children  
 Adult

TAY  
 Older Adult

**DATES OF OPERATION:** Jan '07 – Current

**DATES OF DATA REPORTING PERIOD:** Jan '09 – Dec '10

**OUTCOME GOAL**

**OUTCOME DATA**

Reduce incidents of inpatient psychiatric hospitalizations. (Table 1)

Y1 66% reduction  
Y2 87% reduction

Reduce incidents of homelessness.

Y1 97% reduction  
Y2 100% reduction

Reduce incidents of incarcerations.

Y1 72% reduction  
Y2 100% reduction

Consumers will be able work towards moving to a lower level of care within the county/community based system.

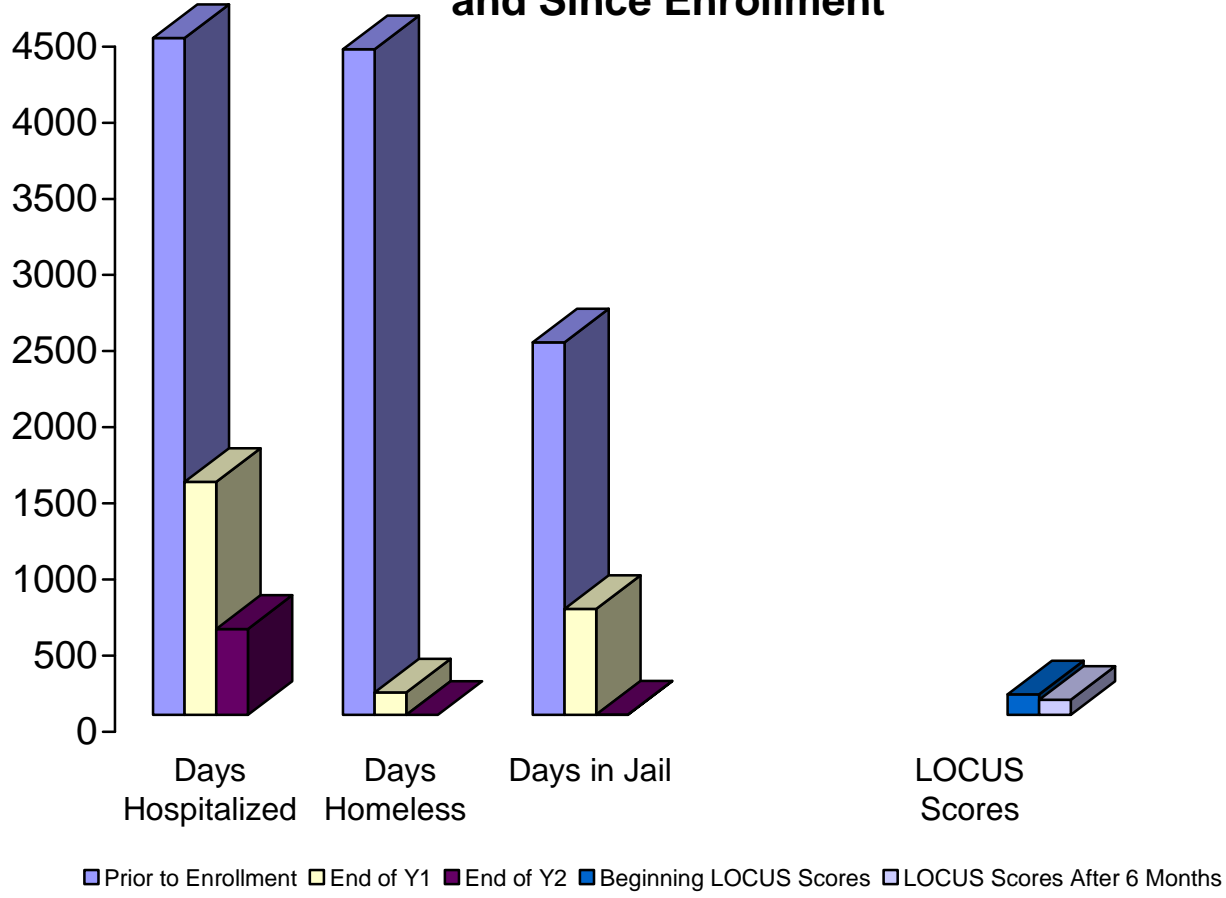
July 2010 – Dec 2010  
Total average LOCUS scores were reduced from 134 to 99. This 26% decrease reflects a significant reduction (Table 2)

**DEPARTMENT RECOMMENDATION(S):** Based on outcome and contract measurements reported, the Department recommends to continue MHSA funding for this program for FY 2011-12.

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Table 1

## ICSST Comparison of Consumers' Outcomes Prior to and Since Enrollment



The LOCUS provides an objective measure to help determine consumer service needs. It also provides a way to measure consumer progress and treatment outcomes.

A higher score indicates a higher level of service need.

On Average 90 clients are seen at any given time.

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Table 2

Reduction in LOCUS Scores:

<b>PAF LOCUS</b>	<b>6 MONTH LOCUS</b>	<b>REDUCTION</b>
18	20	-2
25	15	10
23	18	5
26	12	14
21	19	2
21	15	6
<b>Total</b>	<b>Total</b>	<b>Total</b>
134	99	35

PAF is the Partnership Assessment Form given to FSP clients when they are first admitted into the program.

The LOCUS provides an objective measure to help determine consumer service needs. It also provides a way to measure consumer progress and treatment outcomes.

A higher score indicates a higher level of service need.