

PROGRAM INFORMATION:

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| Program Title: | Juvenile Justice SED Dual Diagnosis Outpatient Program | Provider: | Mental Health Systems Inc. |
| Program Description: | Intensive co-occurring treatment services targeting adolescents, ages 13 to 18 years old, who are in-custody at Fresno County Juvenile Justice Campus and referred to the Floyd Farrow Substance Abuse Unit (SAU). Post-release services are also provided upon completion of the in-custody program as adolescents transition back into the community. | MHP Work Plan: | 4-Behavioral health clinical care Choose an item. Choose an item. |
| Age Group Served 1: | CHILDREN | Dates Of Operation: | 2008 to present |
| Age Group Served 2: | Choose an item. | Reporting Period: | July 1, 2017 - June 30, 2018 |
| Funding Source 1: | Other, please specify below | Funding Source 3: | Choose an item. |
| Funding Source 2: | Choose an item. | Other Funding: | Substance Abuse And Mental Health Services Administration (SAMHSA) Community Mental Health Services Block Grant (MHBG) |

FISCAL INFORMATION:

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| Program Budget | 300,000 | Program Actual | \$287,855.84 |
| Amount: | | Amount: | |
| Number of Unique Clients Served During | 69 | | |
| Time Period: | | | |
| Number of Services Rendered During Time | 2,769 | | |
| Period: | | | |
| Actual Cost Per Client: | \$4,171.82 per client for 6 months of intensive in-custody treatment and 4-6 months of post-release outpatient treatment. | | |

CONTRACT INFORMATION:

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|---|--------------------------------------|-------------------------|---|
| Program Type: | Contract-Operated | Type of Program: | |
| Contract Term: | July 1, 2013-October 31, 2018 | For Other: | In-Custody and Post-Release Outpatient |
| | | Renewal Date: | November 1, 2018 |
| Level of Care Information Age 18 & Over: | Choose an item. | | |
| Level of Care Information Age 0- 17: | Outpatient Treatment | | |

TARGET POPULATION INFORMATION:

Target Population: The target population is adolescents, ages 13 to 18 years old, diagnosed as severely emotionally disturbed (SED) who have a co-occurring mental health and substance use disorder diagnosis, and are either in-custody at the Juvenile Justice Campus or are in the Post-Release Outpatient services component of the SAU. Adolescents are assessed and referred to the program through

Fresno County Juvenile Court and Fresno County Probation. There is capacity at the JJC to serve 40 in-custody adolescents at any given time.

CORE CONCEPTS:

- **Community collaboration:** individuals, families, agencies, and businesses work together to accomplish a shared vision.
- **Cultural competence:** adopting behaviors, attitudes and policies that enable providers to work effectively in cross-cultural situations.
- **Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services:** adult clients and families of children and youth identify needs and preferences that result in the most effective services and supports.
- **Access to underserved communities:** Historically unserved and underserved communities are those groups that either have documented low levels of access and/or use of mental health services, face barriers to participation in the policy making process in public mental health, have low rates of insurance coverage for mental health care, and/or have been identified as priorities for mental health services.
- **Integrated service experiences:** services for clients and families are seamless. Clients and families do not have to negotiate with multiple agencies and funding sources to meet their needs.

**Please select core concepts embedded in services/
program:**

(May select more than one)

**Individual/Family-Driven, Wellness/Recovery/Resiliency-
Focused Services**

Integrated service experiences

Please describe how the selected concept (s) embedded :

Although the program is not funded by MHSA, its core concepts are reflected in program services. Clients and family are included in treatment planning, on-going participation in the program, and transition/re-entry

Cultural Competency

Choose an item.

planning. Treatment services are centered on a multidisciplinary team of mental health, substance use, school and probation staff that coordinates the treatment plan to address the multiple needs of adolescents and their family. The curriculum is adjusted to the adolescent’s developmental needs and to meet educational, cultural and gender specific requirements. MHS staff represent gender and ethnic/cultural diversity as well as receive on-going cultural competence training.

PROGRAM OUTCOME & GOALS

- **Must include each of these areas/domains: (1) Effectiveness, (2) Efficiency, (3) Access, (4) Satisfaction & Feedback Of Persons Served & Stakeholder**
- **Include the following components for documenting each goal: (1) Indicator, (2) Who Applied, (3) Time of Measure, (4) Data Source, (5) Target Goal Expectancy**

I. Effectiveness-

- (1) **Indicator: Engagement/Retention;The % of clients that stay enrolled in the program for 180 days**
- (2) **Who Applied: The 69 clients enrolled in the program during this fiscal year**
- (3) **Time of Measure: FY 17/18**
- (4) **Data Source: Internally created tracking sheet**
- (5) **Target Goal Expectancy: 80% of the clients will stay enrolled for 180 days**

Outcome: 97% of the clients stayed enrolled in the program for 180 days.

I. Effectiveness-

- (1) Indicator: Progress at discharge; The % of clients who are making successful progress at discharge.
- (2) Who Applied: The 69 clients enrolled in the program during this fiscal year
- (3) Time of Measure: FY 17/18
- (4) Data Source: Internally created tracking sheet
- (5) Target Goal Expectancy: 80% of the clients will stay enrolled for 180 days.

Outcome: 95% of the clients were making successful progress at discharge. Successful indicators are having made progress on all treatment plan goals, which include remaining clean and sober, attendance and progress in school, participating in all aspects of the treatment program including groups, Individuals, family, and complying with the rules of the JJC facility in their behavior in the program.

II. Efficiency-

- (1) Indicator: Dosage;The % of clients that received # units of service.
- (2) Who Applied: The 69 clients enrolled in the program during this fiscal year
- (3) Time of Measure: FY 17/18
- (4) Data Source: Internally created tracking sheet
- (5) Target Goal Expectancy: 80% of the clients will receive 120 units of service.

Outcome: 97% of the clients received 120 units of service.

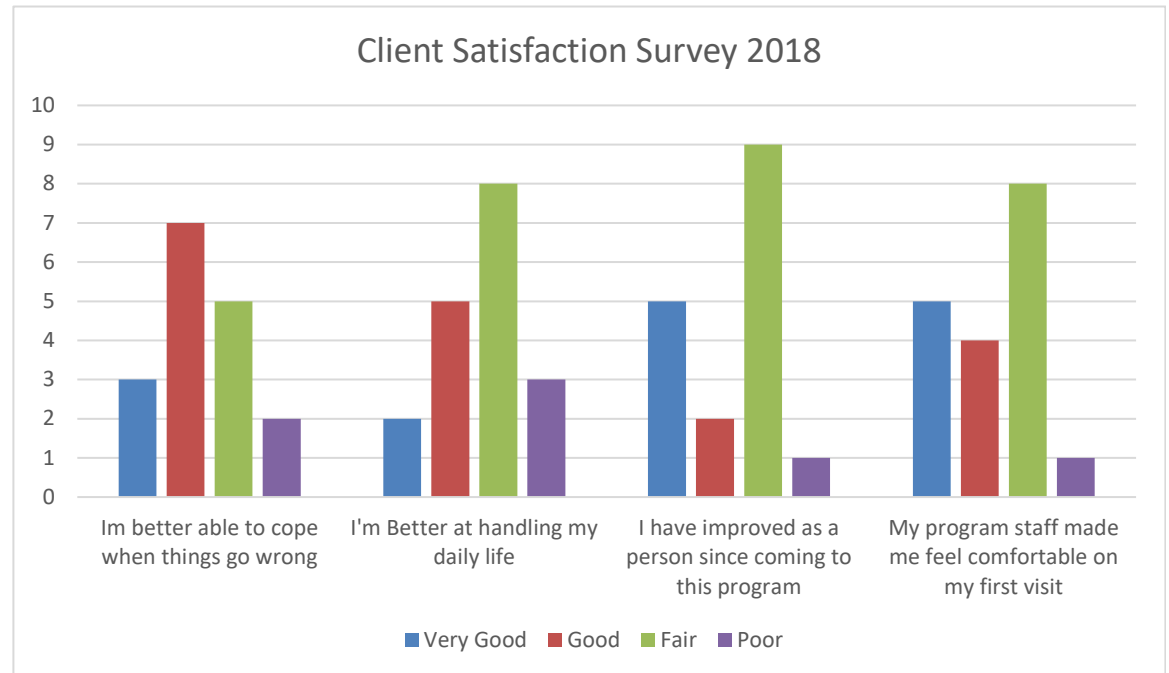
III. Access-

- (1) Indicator: Engage clients in services by the next business day after being placed in our program.
- (2) Who Applied: The 69 clients enrolled in the program during this fiscal year
- (3) Time of Measure: FY 17/18
- (4) Data Source: Internally created tracking sheet
- (5) Target Goal Expectancy: No goal has been set previously for this target.

Outcome: 100% of the clients were engaged in services by the next business day after being placed in our program,

IV. Satisfaction & Feedback of Persons Served & Stakeholders

- (1) Indicator: Satisfaction Survey; All clients participating in the Floyd Farrow Substance Abuse Unit are asked to complete Satisfaction Survey annually related to their experience in the in-custody program. Surveys are provided to clients to complete confidentially. The question were; 1. As a result of this program I feel I am better able to cope when things go wrong. 2. As a result of this program I am better at handling



my daily life. 3. I have improved as a person since coming to this program. 4. The program staff made me feel comfortable on my first visit.

(2) **Who Applied:** The population in the Floyd Farrow SAU at the time of the survey.

(3) **Time of Measure:** June 2018

(4) **Data Source:** MHS provided the results of the confidential survey.

(5) **Target Goal Expectancy:** To have the majority of the client's rate their experience as very good to fair.(It should be noted as this is a court ordered adolescent in-custody program generally newer commitments are not going to respond positively at first).

Outcome: The program was consistently rated with a majority of respondents in "very good" or "good" and "fair", with a few ratings of "poor".

DEPARTMENT RECOMMENDATION(S):

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