

# FRESNO COUNTY MENTAL HEALTH PLAN

# OUTCOMES REPORT- Attachment A

## PROGRAM INFORMATION:

<b>Program Title:</b>	Therapeutic Behavioral Services	<b>Provider:</b>	JDT Consultants, Inc.
<b>Program Description:</b>	Mental Health Outpatient	<b>MHP Work Plan:</b>	1-Behavioral Health Integrated Access 4-Behavioral health clinical care Choose an item.
<b>Age Group Served 1:</b>	ALL AGES	<b>Dates Of Operation:</b>	April 11, 2004 – Present
<b>Age Group Served 2:</b>	Choose an item.	<b>Reporting Period:</b>	July 1, 2017 - June 30, 2018
<b>Funding Source 1:</b>	EPSDT	<b>Funding Source 3:</b>	Choose an item.
<b>Funding Source 2:</b>	Choose an item.	<b>Other Funding:</b>	Click here to enter text.

## FISCAL INFORMATION:

<b>Program Budget Amount:</b>	3,400,000.00	<b>Program Actual Amount:</b>	
<b>Number of Unique Clients Served During Time Period:</b>	366		
<b>Number of Services Rendered During Time Period:</b>	1,796,845		
<b>Actual Cost Per Client:</b>	9,289.00		

## CONTRACT INFORMATION:

<b>Program Type:</b>	Contract-Operated	<b>Type of Program:</b>	Outpatient
<b>Contract Term:</b>	07/01/2013-6/30/2018	<b>For Other:</b>	Click here to enter text.
		<b>Renewal Date:</b>	Click here to enter text.
<b>Level of Care Information Age 18 &amp; Over:</b>	High Intensity Treatment/FSP (caseload 1:12)		
<b>Level of Care Information Age 0- 17:</b>	Intensive Outpatient (TBS, Wrap)		

## TARGET POPULATION INFORMATION:

**Target Population:** 1) Children must qualify for full-scope Medical and be under 21 years old. 2) Program youth must be receiving other EPSDT services (therapy, medication management, case management, rehabilitation services) from an MHP provider for an identified mental health issue. 3) The child’s home placement must be in jeopardy for placement in a group home. 4)

The the child must be at risk for hospitalization or have been hospitalized for a mental health reason within the last 2 years. 5) The child has had TBS Services in the past. 6) The child is stepping down in levels of care.

**CORE CONCEPTS:**

- **Community collaboration:** individuals, families, agencies, and businesses work together to accomplish a shared vision.
- **Cultural competence:** adopting behaviors, attitudes and policies that enable providers to work effectively in cross-cultural situations.
- **Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services:** adult clients and families of children and youth identify needs and preferences that result in the most effective services and supports.
- **Access to underserved communities:** Historically unserved and underserved communities are those groups that either have documented low levels of access and/or use of mental health services, face barriers to participation in the policy making process in public mental health, have low rates of insurance coverage for mental health care, and/or have been identified as priorities for mental health services.
- **Integrated service experiences:** services for clients and families are seamless. Clients and families do not have to negotiate with multiple agencies and funding sources to meet their needs.

**Please select core concepts embedded in services/ program:**

*(May select more than one)*

Cultural Competency

Community collaboration

Access to underserved communities

Cultural Competency

**Please describe how the selected concept (s) embedded :**

TBS services are intensive and short-term. TBS is provided in the youth & family’s primary language/culture. TBS is provided in the client’s home in both urban and rural Fresno County. TBS services are provided with the youth’s treatment team, and includes at a minimum the child’s therapist, youth, caregivers, and JDT Supervisor and TBS Coach(es).

**PROGRAM OUTCOME & GOALS**

- **Must include each of these areas/domains:** (1) Effectiveness, (2) Efficiency, (3) Access, (4) Satisfaction & Feedback Of Persons Served & Stakeholder
- **Include the following components for documenting each goal:** (1) Indicator, (2) Who Applied, (3) Time of Measure, (4) Data Source, (5) Target Goal Expectancy

**Goal #1 – Access** – “75% of youth who participate in TBS Services will graduate.” During the reporting period, 79.2% of youth who participated in TBS services graduated (goal met). **Goal #2 – Effectiveness** – “70% of youth who participate in services will remain in their current level of placement or move in to a lower level of placement.” 76.2% of youth who participated in services either remained in their level of care at intake

or moved into a lower level of care (goal met). **Goal #3 – Satisfaction** – “Following TBS services, 70% of caregivers will report being satisfied with services.” During this review period 156 caregivers responded to JDТ’s post-service Satisfaction Surveys, and 89.4% reported being satisfied with TBS services (goal met). **Goal #4 – Efficiency** – “Cargivers will report a 75% decrease in target behaviors following their child receiving TBS services.” Through JDТ’s Satisfaction Surveys at the completion of services, 87.6% Of caregivers reported that their child’s target behaviors had significantly reduced (goal met). **Goal 5 – Effectiveness** – “Aftercare goal – 80% of youth who graduated from TBS services will maintain their current level of care or move into a less restrictive living environment.” Consumers who graduate the TBS program are tracked at 3 month intervals for 24 months following program completion. 91.8% of program youth either maintained their current level of care or were moved into less restrictive settings (goal met).

**DEPARTMENT RECOMMENDATION(S):**

Click here to enter text.