

FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES

PROGRAM TITLE: Supported Employment and Education Services (S.E.E.S.)
PROVIDER: Department of Behavioral Health

PROGRAM DESCRIPTION: The Supported Employment and Education Services (S.E.E.S.) Program works cooperatively with the State Department of Rehabilitation (DOR for employment), the Department of Behavioral Health (DBH) and Mental Health Services Act Workforce Education and Training (WET) Plan to provide vocational, educational and peer support services for individuals with mental health challenges living in Fresno County and receiving mental health services from DBH or other County contracted mental health providers. The S.E.E.S. program provides vocational services such as career development, vocational assessments and employment services to include job preparation, placement and retention. Beyond employment, SEES offers supported education, volunteer training and placement, and a computer learning center. SEES is a program accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). During January 2014-June 2015, the SEES program comprised of 6 full-time staff members, including community mental health specialists and peer support staff. The SEES program served 118 unique clients from January 2014 through June 2015. Through the SEES program, services for education, employment and computer assistance are also provided to clients, but are not part of the Department of Rehabilitation contract. For these services, 378 unique clients were served for the 18 month time period.

AGES SERVED: Children TAY
 Adult Older Adult

DATES OF OPERATION: July 2009 – Present

DATES OF DATA REPORTING PERIOD: July 2014 – June 2015
(Reporting period follows DOR Agreement) DOR figures are reported FY, ALL OTHER FIGURES ARE CY

OUTCOME GOAL
SUPPORTED EMPLOYMENT SERVICES (DOR)

1. Fifty (50) clients will be opened to (enrolled in) SEES/DOR employment program
2. Twenty-four (24) clients receiving employment services will maintain employment for 90 days or more
3. The average length of time between completion of client's "Individual Plan for Employment" (IPE) and the first day on the job will be less than 60 days

OUTCOME DATA

	DESCRIPTION	CT	GOAL	%
1	Clients Enrolled in Employment Program	41	50	82
	Clients Placed in Competitive Employment*	31		
2	Clients Maintained Employment for 90 Days	24	24	100

**See Table A in "OTHER DATA" for more details*

	DESCRIPTION	CT
3	Days from IPE Completion to Employment	57

**Data is based on FY 2014-15, courtesy of the State Department of Rehabilitation*

FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES

VOLUNTEER PROGRAM

4. Active volunteers will work an average of 20 hours per month each.

DESCRIPTION		CT	GOAL	%
	Average # of Combined Hours Worked Per Month	174		
	Average # of Active Volunteers Per Month	15		
4	Average # of Hours Worked Per Volunteer Per Month	12	20	60
	# of Volunteers Who Gained Permanent Employment	5		

COMPUTER PROGRAM

75% of the clients enrolled in a class at a college will complete the class (semester)

Supported Employment

5. 75% of the clients enrolled in a class at a college will complete the class (semester)

6. 75% of the clients enrolled at Fresno Adult School (FAS) will complete the semester

DESCRIPTION		CT	GOAL	ACTUAL
	Clients Attending Computer Learning Center Regularly	40		
	Clients Enrolled at a College	26		
5	Clients Completed Class/Semester at a College	21	75%	68%
	Clients Enrolled at Fresno Adult School (FAS)	22		
6	Clients Completed Semester at FAS	16	75%	

PROGRAM SATISFACTION

7. Overall positive client satisfaction rating of “Strongly Agree/Agree” as evidenced by the client’s response on the Fresno County Client Satisfaction Survey

CLIENT RATING		%
7	Strongly Agree/ Agree	80
	Strongly Disagree / Disagree	3
	Neutral / NA	17

* Data range is January 2014-June 2015

OTHER DATA

TABLE A: EMPLOYMENT INDUSTRY

* INDUSTRY	CT	%
Care Provider	4	13
Clerical / Customer Service	7	23
Food / Restaurant	4	13
Labor	9	29
Teaching	1	3
Peer Support Counseling	1	3
Retail / Sales	4	13
Security	1	3
TOTAL	31	100

FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES

TABLE B: COMPARISON BY SAN JOAQUIN VALLEY DISTRICTS

COUNTY	1.TOTAL SERVED	GOAL	%	3. NEW APPLICANTS	GOAL	%	4. NEW IPEs	GOAL	%	5. SUCCESSFUL PLACEMENTS	GOAL	%
Fresno	86	110	78%	41	50	82%	37	35	106%	24	24	100%
Kern	93	100	93%	41	50	82%	44	40	103%	14	22	64%
Merced	39	40	98%	21	20	105%	14	12	117%	12	8	150%
Stanislaus	39	30	130%	25	20	125%	13	18	72%	2	8	25%

Table A & B data is based on FY 2014-15, courtesy of the State Department of Rehabilitation

DEPARTMENT RECOMMENDATION(S): Based on the outcomes reported, continue current contract with State Department of Rehabilitation and maintain CARF accreditation for FY 2015-2016.