

**Treatment Providers Meeting  
September 1, 2010**

**Highlights**

1. Other Health Care Coverage

Richard Ochoa from DBH Financial Office explained to providers that they will need to wait to receive a denial notice or wait 90 days from Insurance companies that do not cover treatment services before they can submit to Medi-Cal. It was suggested that once a year submit claims to insurance companies and receive the denials and they will only need to be submitted to Medi-Cal once for the rest of the year. We will be conducting a training with DBH Finance staff on billing OHC. It has been identified that some payments from other health care had been received. It was indicated that denial letters need to include the date range of services denied.

2. Cost Report

Still have about half of the cost reports outstanding. Some providers have asked for extensions but some have not contact the office to request an extension. By the end of the week, we will be checking on who has submitted and if any are still outstanding, we will begin withholding payments. Our deadline to the State is November 1<sup>st</sup> with no extensions.

3. Video Checkout

We are offering access of our video library for use with your clients. We will post link on website of videos available and how to access them. Contact Tammie Allen if you have any questions.

4. Mental Health First Aid Training

Training is being conducted for non-mental health staff on how to handle first aid to a mental health client.

5. Outcomes – 120 Day Goal

We have been looking at residential transfer rates, the percentage of clients that are placed into outpatient services once residential services are complete. We also looking at outpatient retention so that clients are receiving 120 days of services.

6. New Services

Closed detox services and placed under the CODAC to serve co-occurring clients. Since then CODAC has closed and we are looking at a broader detox service where clients can receive respite care. We will also be looking at funding Sober Living services. Contact County to brainstorm on these potential services.

7. Healthcare Reform-2014

There is a potential for new clients under Healthcare reform that would be eligible for Medi-Cal in 2014. We are asking providers to make sure to apply for DMC certification so they will be able to accept these clients when Health Care Reform takes affect in 2014.