

**Provider Meeting
November 4, 2010**

Highlights

Welcome

Dennis announced that the ADAB will be having their Annual Potluck at the December 1st meeting. He asked providers to bring in their favorite dish.

1. Provider Feedback

Dennis asked providers to give feedback on what issues they are dealing with, what is working and what is not, etc.

Carolyn from Panacea stated that the work process has become overwhelming but the positive is that the analysts have been very helpful to her. She also asked if it was possible to be notified if checks will be sent out late to programs.

Susan from MHS asked if there will be more trainings such as Third Party Billing. She felt these trainings were beneficial to understand. Also will there be more fiscal type trainings.

Donnie from Eminence asked if SAIS and CalOMS would ever be interfaced together. Dennis stated that it would never be possible, but with Health Care Reform the County would not need to work with providers and referrals would come directly from physicians

Dennis mentioned that providers will need to be Medi-Cal certified and work with insurance companies that cover services to get acquainted with billing for services through insurance.

2. CalOMS

A. System Challenges -Data reporting is not viewed the same way between the providers and the State/County. We are asking providers to continue to input admissions but run a census every month to make sure the admission is correct.

B. Provider Reports - Providers can run their own reports when need especially when apply for grants.

3. DMC Billing

There was a rate increase so we will be owing providers for rate adjustments which will be included in next months payment.

Replacement Claims will be accepted by ADP including older claims. ADP has waived the timeline for submissions.

4. Transfer Report Upgrade

The Transfer report has been upgrade to capture the following onto one report:

Completion, Length of stay, and transfer

5. RFA Release Dates

There are 2 RFA's (Sober Living and Detox services) under review with Purchasing and will contract with agencies that meet the requirements. We will only pay for services while client is in outpatient services and is 100% funded. For Detox services, we will start with 20 beds. We would like to host a roundtable to look at issues for clients and to keep them in services.

6. VPN

All providers should now have the new VPN. If you still having problems, contact us to have corrected.

7. NIATx

NIATx will be assisting in setting up third party billing on December 13th. They will conduct monthly webinars for six months. Looking for location to host training in December. Mental Health Systems and Westcare could be possible sites.

8. Change Agent Leadership Team

Les Lucas presented on the Change Agent Leadership Team and noted that they meet every fourth Monday of the month at the Blue Sky Wellness Center starting at 3:00 pm. He encouraged providers to attend.