

**Provider Meeting  
October 6, 2010**

**Highlights**

**1. CALOMS Errors**

Angie Garcia and Matheu Gee gave a handout and presentation on CalOMS Data Errors. Most common errors are :

1. Entering Social Security – Make sure to use valid codes, no letters when entering ss numbers.
2. Criminal Justice status
3. Annual update # - use 01, 02, 03, etc. Do not use actual dates

We will be sending out to individual providers error reports. Suggested downloading the CalOMS Collection guide and Dictionary for use and reference.

**2. VPN**

A new VPN connect will be replacing current VPN which is compatible with Windows 7, Vista. Current VPN will be disabled by October 31<sup>st</sup>.

**3. NiaTX Information Request**

Staff will be attending a training on NiaTX on October 19 and 20 in Wisconsin and will be bringing back information to share with providers. There is a survey that needs to be completed by the providers who showed interest in participating and the completion date is October 13<sup>th</sup>. There will also be a webinar once a month and the next scheduled webinar is October 12<sup>th</sup>.

**4. Outcomes Measurement for Treatment Services**

Gave handout on what the Outcomes measurement will be for completion rates. The three items will be the measurement tool for future contracts:

1. Completion rates – Administrative vs. non-Administrative discharge
2. Transfer rates – Residential to outpatient, outpatient to residential, detox residential or outpatient
3. Length of stay – 120 days (Gold standards)

Comment from Mr. Alsup that there is a lack of information from providers which makes completions difficult and really need to have providers buy in and work with each other in order to make completions successful.