

# FRESNO COUNTY MENTAL HEALTH PLAN

# OUTCOMES REPORT- Attachment A

## PROGRAM INFORMATION:

<b>Program Title:</b>	Therapeutic Behavioral Services	<b>Provider:</b>	JDT Consultants, Inc.
<b>Program Description:</b>	Therapeutic intervention services	<b>MHP Work Plan:</b>	Choose an item. 1-Behavioral Health Integrated Access Choose an item.
<b>Age Group Served 1:</b>	CHILDREN	<b>Dates Of Operation:</b>	July 1, 2006-Current
<b>Age Group Served 2:</b>	ALL AGES	<b>Reporting Period:</b>	July 1, 2016-June 30 2017
<b>Funding Source 1:</b>	EPSDT	<b>Funding Source 3:</b>	Choose an item.
<b>Funding Source 2:</b>	Realignment	<b>Other Funding:</b>	Click here to enter text.

## FISCAL INFORMATION:

<b>Program Budget Amount:</b>	3,400,000.00	<b>Program Actual Amount:</b>	3,031,000.00
<b>Number of Unique Clients Served During Time Period:</b>	300		
<b>Number of Services Rendered During Time Period:</b>	1,155,500 Units of Service		
<b>Actual Cost Per Client:</b>	10.103.00		

## CONTRACT INFORMATION:

<b>Program Type:</b>	Contract-Operated	<b>Type of Program:</b>	Outpatient
<b>Contract Term:</b>	FY13/14 to FY17/18	<b>For Other:</b>	Home and Community
		<b>Renewal Date:</b>	Click here to enter text.
<b>Level of Care Information Age 18 &amp; Over:</b>	High Intensity Treatment/FSP (caseload 1:12)		
<b>Level of Care Information Age 0- 17:</b>	Intensive Outpatient (TBS, Wrap)		

## TARGET POPULATION INFORMATION:

<b>Target Population:</b>	1. Children must qualify for full-scope Medical and be under 21 years old 2. The qualifying child must have a another EPSDT service in place and an included mental health issue (diagnosis). 3. The child's home placement must be in jeopardy for placement in a group home (higher level of care), or child must be at-risk for hospitalization or have been hospitalized for a mental health reason within the last 2 years, or the child must have had TBS in the past to qualify. 4. The child is stepping down in levels of care.
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**CORE CONCEPTS:**

- **Community collaboration:** individuals, families, agencies, and businesses work together to accomplish a shared vision.
- **Cultural competence:** adopting behaviors, attitudes and policies that enable providers to work effectively in cross-cultural situations. JDT providers will speak the consumer's primary language or an interpreter will be hired at the expense of JDT.
- **Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services:** adult clients and families of children and youth identify needs and preferences that result in the most effective services and supports.
- **Access to underserved communities:** Historically unserved and underserved communities are those groups that either have documented low levels of access and/or use of mental health services, face barriers to participation in the policy making process in public mental health, have low rates of insurance coverage for mental health care, and/or have been identified as priorities for mental health services. Serve all clients referred in Fresno County, regardless of their city of residence.
- **Integrated service experiences:** services for clients and families are seamless. Clients and families do not have to negotiate with multiple agencies and funding sources to meet their needs.

**Please select core concepts embedded in services/ program:**

*(May select more than one)*

Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services

Cultural Competency

Community collaboration

Integrated service experiences

**Please describe how the selected concept (s) embedded :**

TBS works intensively with both the child referred and care-giver(s) to reduce target behaviors. TBS is a home-based service. TBS is provided to a youth in Fresno County and eligible Fresno County Youth placed out of county. JDT matches coaches to the linguistic and cultural needs of the families. JDT partners with referral sources as well as community resource providers to meet the unique needs of our population. JDT collaborates with a myriad of community-based agencies, including, mental health, physical health, ACT, WRAP, KatieA, schools, probation, and TAY and encourages all of these team members to participate in monthly Treatment Team Meetings.

**PROGRAM OUTCOME & GOALS**

- **Must include each of these areas/domains:** (1) Effectiveness, (2) Efficiency, (3) Access, (4) Satisfaction & Feedback Of Persons Served & Stakeholder
- **Include the following components for documenting each goal:** (1) Indicator, (2) Who Applied, (3) Time of Measure, (4) Data Source, (5) Target Goal Expectancy

1. 75% TBS Graduation Rate.
2. To have 70% of our consumers to be placed in a less restrictive living environment.
3. To have an overall 70% satisfaction rating with Caretakers.
4. 75% decrease in Target Behavior Frequency as reported by Caretakers.
5. After Care Goal: 80% of consumers who are tracked for 24 months have maintained placement or moved to a less restrictive placement.

1. 300 Fresno County TBS Consumers were serviced during this reporting period. Of the 300, 267 Consumers discharged from TBS services during the same reporting period . 29 of the 267 Consumers closed within 30 days of services due to not meeting TBS criteria. 186 Consumers discharged with a Graduation/Success Status, which indicates a 78.1% Consumers Graduation Rate.
2. During the reporting period 77.9% of consumers lived in a less restrictive living environment (Biological Home, Relative Placement, Adoptive Placement, Legal Gaurdian and Transitional Living).
3. During this period 51 Caretakers responded to JDT Satisfaction Survey's (Post-Service Surveys). 96.1% of these polled Caretakers were satisfied with services.
4. Through the JDT Satisfaction Survey's at the completion of services, 82.4% of Caretakers stated they saw a decrease in the consumers' Target Behaviors and 17.6% stated they believed the consumers' behavior stayed the same.
5. 87.4% of consumers who were tracked up to 24 months after care, maintained placement or moved into a less restrictive environment. JDT tracks client post-service progress at 3 month intervals for 24 months.