



Central California Emergency Medical Services Agency

A Division of Fresno County  
Department of Public Health

## SPECIAL MEMORANDUM

FILE #: F/K/M/T #12-2017

TO: All Fresno/Kings/Madera/Tulare EMS Providers, Hospitals, First Responder Agencies, and Interested Parties

FROM: Jim Andrews, M.D., EMS Medical Director  
Daniel J. Lynch, Director

SUBJECT: Update of Fresno County Exclusive Operating Area

Effective January 1, 2018, the updates in EMS Policy #200 shall be fully implemented. In October 2016, the EMS Agency conducted a competitive bid process for the provision of emergency ambulance services to the Fresno County Exclusive Operating Area (EOA). As a result of the process, American Ambulance was awarded a 5-year agreement, which will begin on January 1, 2018.

EMS Policy #200 has been updated to identify the changes in the Fresno County EOA. The changes include the type of exclusive operating area that designates a single provider of ambulance services for the provision of emergency ambulance services within the Fresno County Exclusive Operating Area, which includes all emergency ambulance services, 9-1-1 emergency responses, 7-digit emergency responses, advanced life support ambulances, all critical care transport services, advanced life support interfacility transports, and stand-by services with transport authorization. The policy also outlines the geographical area of the EOA.

If you have any questions, please contact Dale Dotson, Operations Coordinator, at (559) 600-3387.

DJL:JA:rb