

COMMUNITY FACILITATOR/WELLNESS EDUCATOR - JOB DESCRIPTION

DEFINITION:

Community Facilitator plans and directs activities related to Holistic Center culturally competent center (Holistic Center) as it relates to alternative healing education, referral, linkage, and related services as required. Community facilitators shall represent the rich diversity of the Fresno County community.

DISTINGUISHING CHARACTERISTICS:

The Holistic Center has as its objective the behavioral, physical, spiritual, and social well-being of County of Fresno residents. To accomplish this, the Holistic Center provides a comprehensive multidisciplinary system of wellness services. Support services includes planning individual needs assessment, developing educational curriculum, media development, referral and linkage to appropriate community resources, health promotion, program development and implementation. Incumbents of this class must have strong: oral and written communication skills; strong organizational and time management skills, and be able to establish and maintain effective working relationships with consumers, community members, community organizations, various County departments/staff, and other related stakeholders.

In addition incumbents must remain knowledgeable with alternative healing/wellness methods and practices, new trends and issues in the health care field; and the integrated wellness philosophy of behavioral, physical, and spiritual health through readings, research, professional organizations, academic training, and participation in public health education; a high degree of initiative, maturity, integrity, good judgment, and the ability to work independently. Facilitator shall receive training, and direction in the performance of assignments. In addition, Community Facilitators shall receive training in identifying signs of mental illness that may affect members in their communities. The knowledge of mental illness and the services provided by the Department of Behavioral Health and other local providers will aid the Community Facilitators in supporting consumers who belong to their communities.

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TYPICAL TASKS:

1. Education to individuals/consumers on alternative healing practices existing in the community
2. Referral and linkage to alternative healers based on wellness and recovery philosophy based on behavioral, physical, and spiritual health.
3. Establishes collaborative relationships and works with consumers, community groups, agencies and individuals on holistic wellness approaches and programs.
4. Advises Holistic Center Advisory Council on the most effective methods of developing and providing health promotion education, presentations and services.
5. Provides supportive services to adults and children. Supportive services through direct consumer contact and education and referral to appropriate community alternative healing locations as well as to other appropriate community and government agencies.

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6. Demonstrates knowledge and expertise in holistic approaches to wellness and recovery based on community standards established/training received
7. Develops and maintains communications with Holistic staff, interagency partners, community partners in order to provide support and assistance for health education and wellness promotion
8. Plans and assists with the development of in-service training programs for Fresno County staff and community organizations.
9. Prepares public information material regarding Holistic Center services, general wellness and recovery promotion information and educational materials.
10. Develops individual and community education, outreach, curriculum development and media development services to the community.
11. Provides presentations, training programs, reference materials, and conducts informational programs for the public and County/community agencies.
12. Prepares and maintains notes, reports, correspondence, special studies, and research on alternative healing practices and preventative health strategies.
13. Conducts surveys to assess feedback regarding consumer recovery and wellness, cultural competency, and consumer family partnership and participation.
14. Evaluates effectiveness of education, referral and linkage services and implements modifications as needed.

MINIMUM QUALIFICATIONS:

Education: Graduation from an accredited college or university with a Bachelor's Degree in Health Education, Health Science, or a closely related field that is acceptable within the United States' accredited college or university system.

Substitution: Minimum of Four (4) years of experience involving community education, social services, wellness and recovery education.

License: Possession of a valid California Class "C" Driver's License may be required.

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Comment [p1]: The substitution of 4 years experience is equivalent to the time it takes for the educational requirements to be met (BA/BS - 4 years)

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