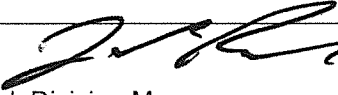




SUD SERVICES BULLETIN

Title: California Department of Health Care Services Postservice Postpayment Utilization Reviews		Issue Date: 11/15/2016	Issue No.: 16-02
Approval:  Joseph Rangel, Division Manager Contract Division – Mental Health and Substance Use Disorder Services		Expiration Date: N/A	Supersedes Bulletin/SAS Letter No.: N/A
Function: <input checked="" type="checkbox"/> Treatment <input type="checkbox"/> Prevention <input type="checkbox"/> Education/Training <input type="checkbox"/> Fiscal <input type="checkbox"/> Other			

PURPOSE:

The purpose of this Bulletin is to inform substance use disorder (SUD) treatment providers of the California Department of Health Care Services (DHCS) Postservice Postpayment (PSPP) Utilization review requirements.

DISCUSSION:

After Drug Medi-Cal (DMC) services have been rendered and paid, DHCS conducts Postservice Postpayment (PSPP) Utilization Reviews to monitor SUD treatment programs for compliance with the provisions of the State-County Contract as well as applicable federal and state laws and regulations. Monitoring activities include, but are not limited to, inspection and auditing of services, management systems and procedures, and books and records. When areas of noncompliance with the California Code of Regulations (CCR), Title 22 are identified, DHCS issues a PSPP report to the provider and County that includes detailed findings, recommendations and corrective action.

When programmatic or fiscal deficiencies are identified, the provider is required to submit a Corrective Action Plan (CAP). The County is required to review and approve provider CAPs prior to submission to DHCS. In order to fulfill this requirement, the County requires providers to submit their PSPP CAPs to the County within forty-five (45) days of the date of the PSPP report. The County will review and return the CAP to the provider within two weeks with comments, if appropriate. The provider must ensure that the County-approved CAP is submitted to DHCS within sixty (60) days of the date of the PSPP report.

The plan must do the following:

1. Address each demand for recovery of payment and/or programmatic deficiency;
2. Provide a specific description of how the deficiency shall be corrected;
3. Specify the date of implementation of the corrective action;

4. Identify who will be responsible for correction and who will be responsible for ongoing compliance.

DHCS will provide written approval of the CAP to the provider and County. If the State does not approve the CAP, DHCS will provide guidance on the deficient areas and notify the provider and County to request an updated CAP. The provider must submit an updated CAP to the DMC PSPP Unit within thirty (30) days of notification with a copy to the County.

REFERENCES

State-County Contract Amendment #4, Exhibit A, Attachment I, Part V, Section 4

CCR, Title 22, Division 3, Subdivision 1, Chapter 3, Article 4, §51341.1

CONTACT

Please contact your assigned analyst with any questions or concerns.