

CENTRAL CALIFORNIA
EMERGENCY MEDICAL SERVICES
A Division of the Fresno County Department of Public Health

Manual Emergency Medical Services Administrative Policies and Procedures	Policy Number 566 Page 1 of 1
Subject Use of Pre-Hospital Hotline Numbers - Base Hospitals	
References	Effective 10/1/86

I. POLICY

Pre-Hospital Hotline telephones at each Base Hospital shall be utilized to allow EMS personnel, including EMT-Is, EMT-IIIs, and EMT-Paramedics to make Base Hospital contact via telephone whenever desirable. These telephone calls are recorded just as any other ALS base hospital transmission.

II. PROCEDURE

- A. Primary use - EMT-I, EMT-II or Paramedics to contact Base Hospitals for medical direction.
- B. Secondary use - For other EMS personnel are as follows;
1. Use of this telephone line by dispatcher in the event that a Base Hospital cannot be raised via radio. A request for this type of intervention by the dispatcher would come through the field personnel who is unable to contact the Base Hospital.
 2. In the event that one Base Hospital Physician or MICN conducting a "run" directs transportation of the patient to another Base hospital facility, the Hotline may be used to document the conversation to the receiving hospital.
 3. In the event that a BLS Unit needs to make Base Hospital contact for the purpose of Refusal of Medical Care and/or Transportation situations and has no Med/Radio capabilities

Approved By EMS Division Manager Daniel J. Lynch (Signature on File at EMS Agency)	Revision 04/19/2005
EMS Medical Director Jim Andrews, M.D. (Signature on File at EMS Agency)	