

CENTRAL CALIFORNIA
EMERGENCY MEDICAL SERVICES
A Division of the Fresno County Department of Public Health

Manual: Emergency Medical Services Administrative Policies and Procedures	Policy Number: 403 Page: 1 of 1
Subject: Incident Notification	
References:	Effective: 10/01/86

I. POLICY

Authorized Ambulance Dispatch Centers shall notify the EMS Duty Officers of any event that has actual or potential major impact upon the EMS System.

II. PROCEDURE

- A. EMS Duty Officer coverage is accomplished through a rotation of senior EMS Agency staff. Two EMS Duty Officers are on duty, one primary and one alternate. The Primary EMS Duty Officer is the point of contact for all EMS issues under the authority of the EMS Agency and the Disaster Medical Health response system. The Alternate EMS Duty Officer provides backup to the Primary Duty Officer.
- B. The EMS Duty Officers shall be immediately notified in the event of the following occurrences within an Operational Area:
 - 1. Multi-Casualty incident involving six (6) or more patients or school bus/mass transit vehicles.
 - 2. Hazardous materials incidents (with patient(s) or with a release or potential release requiring evacuations).
 - 3. Any incident requiring the evacuation or relocation of people and/or facilities.
 - 4. Motor vehicle collisions or other incidents involving EMS personnel.
 - 5. Level Zero time of greater than five (5) minutes in the Fresno/Clovis metropolitan area.
 - 6. Incidents of prolonged duration of scope which may require additional EMS resources.
 - 7. A fire agency suspends first responder services to medical aids.
 - 8. Hospitals requesting diversion – the exception is CSC diversions or hospitals going on CT diversion
 - 9. Any incident in which the Ambulance Dispatch Center or EMS personnel deem necessary.

Approved By: Daniel J. Lynch EMS Director (Signature on File at EMS Agency)	Revision: 04/18/2018
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