SECTION 11: COORDINATION OF PHYSICAL AND MENTAL HEALTH CARE

11.0 Health Net Medi-Cal Managed Care Plan

11.0.0 Referral for Mental Health Services

A Health Net Medi-Cal beneficiary of Fresno County may be referred to the MHP after the beneficiary's primary care physician (PCP) evaluates the beneficiary and feels that he/she meets the criteria for specialty mental health services.

With or without referral, the MHP is responsible to provide 24 hours a day, 7 days a week access to specialty mental health services for Health Net's Medi-Cal beneficiaries who meet medical necessity criteria.

11.0.1 Pharmacy Services

Health Net’s coverage responsibility for medications provided to Medi-Cal beneficiaries are limited to the following conditions:

➤ Medication is medically necessary.

➤ Medication is prescribed by one of Health Net's contracting Medi-Cal physicians, the MHP’s psychiatrist, or the MHP's contract psychiatrist.

➤ Medication is dispensed by one of Health Net's contracting Medi-Cal pharmacies.

➤ Medication is covered under the Medi-Cal Fee-For-Service Program and included in Health Net's Medi-Cal Drug Formulary.

➤ Medication is covered under Health Net's contract with the State Department of Health Services.

➤ Medications prescribed to Health Net members and do not meet the above described conditions will be subject to prior authorization requirements through the FFS/MC program consistent with current practice.
11.0.2 Laboratory Services and Special Procedures

Laboratory services needed in connection with the administration and management of psychotropic medications require prior authorization from the PCP. Other special procedures such as Magnetic Resonance Imaging (MRI), CT Scan, electrocardiogram (EKG), or electroencephalogram (EEG) also require prior authorization from the PCP.

Provider may call Health Net's Member Services Department at 1-800-675-6110 for assistance in cases when preauthorization for specific procedures and consultation with the PCP are needed.

11.1 Blue Cross of California Medi-Cal Managed Care Plan

11.1.0 Referral

With or without referral, the MHP is responsible to provide 24 hours a day, 7 days a week access to specialty mental health services for Blue Cross Medi-Cal-Cal beneficiaries who meet medical necessity criteria.

If medical necessity criteria are met, the provider must notify Blue Cross of the services to be rendered to Blue Cross Medi-Cal members who self-referred or referred from providers outside Blue Cross of California's network.

If medical necessity criteria are not met, the MHP provider will refer the member back to Blue Cross of California and referring physician (if applicable) with assessment results, diagnosis, need for service, and recommendations for an appropriate provider to treat member's symptoms.
11.1.1 Pharmacy Services

**Non-participating** Blue Cross providers (MHP’s in-house or contracting Psychiatrists) **may prescribe** psychotropic medications that are included in the Blue Cross formulary. However, these medications must be filled by a **Blue Cross-contracted pharmacy**. Providers will prescribe and monitor the effects and side effects of psychotropic medications.

11.1.2 Laboratory Services

Providers will utilize the services of Blue Cross of California’s contracted laboratory providers, as needed, in connection with the administration and management of psychotropic medications. The MHP’s in-house or contracting Psychiatrist may order these services.

Special procedures needed to establish a psychiatric diagnosis, such as MRI, CT Scan, EEG, or EKG require prior authorization and consultation with the PCP.

To obtain pre-authorization for services from Blue Cross, the provider may call **1-888-831-2246**.