

# FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES

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**PROGRAM TITLE:** Intensive Community Support Services Team (ICSST)

**PROVIDER:** Turning Point of Central Ca., Inc.

**PROGRAM DESCRIPTION:** The Intensive Community Services and Support Team (ICSST) provided outpatient services to a 115 adults/older adults who had a Serious Mental Illness (SMI) and a high utilization rate of inpatient psychiatric hospitalization services. Through an individualized treatment model, ICSST provided an opportunity for clients to achieve independence and self-sufficiency in the community. Services at ICSST included intensive case management, psychiatric services, nursing services, individual/group therapy services, supportive housing assistance, linkage to community resources, and assistance in working towards financial stability. ICSST utilizes the Assertive Community Treatment (ACT) model and the majority of services are provided in a community setting (meeting the client where they are most comfortable, such as the client’s home). ICSST is committed to the “whatever it takes” philosophy of wellness.

**AGES SERVED:**

Children  
 Adult

TAY  
 Older Adult

**DATES OF OPERATION:** 1/1/2008 – 6/30/2015

**DATES OF DATA REPORTING PERIOD:** 1/1/2014 – 06/30/2015

**Who We’ve Served:**

Total FSP referrals received	87
Total FSP clients enrolled	74
Total FSP clients served	188
Total FSP census as of 06/30/15	109

\*48 clients were discharged to lower levels of care and/or independent living

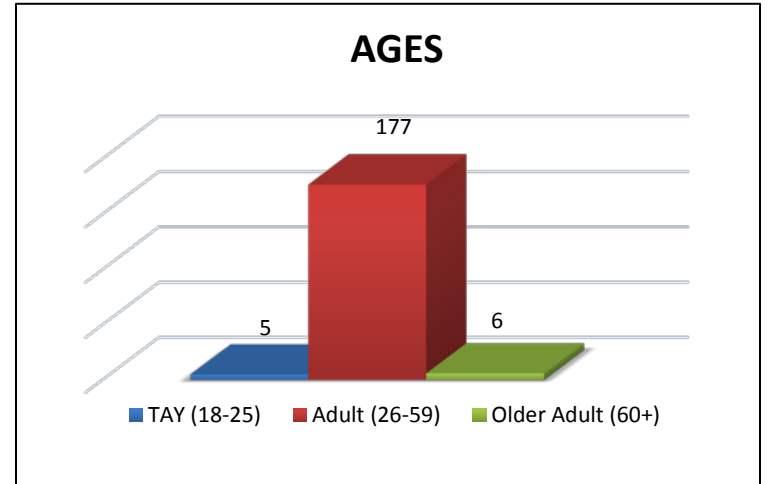
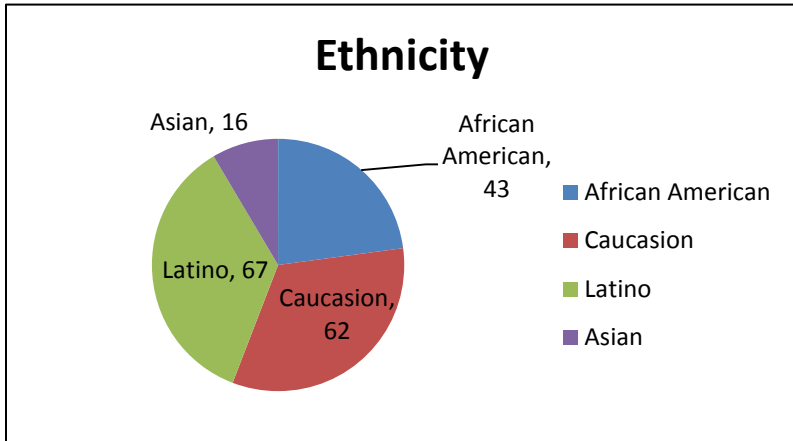
\*26 clients dropped out of service and/or whereabouts were unknown

\*3 clients were placed on conservatorship

\*2 clients were discharged due to extended incarcerations

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## Demographic



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## Outcome Goal

## Outcome Data

**Reduce incidents of inpatient psychiatric hospitalizations**

Y1 - 66% reduction  
Y2 - 87% reduction  
Y3 - 93% reduction  
Y4 - 98% reduction  
Y5 - 91% reduction

**End of 6/30/2015 - 90% reduction**

**Reduce incidents of homelessness.**

Y1 - 97% reduction  
Y2 - 100% reduction  
Y3 - 93% reduction  
Y4 - 92% reduction  
Y5 - 82% reduction

**End of 6/30/2015 – 97% reduction**

**Reduce incidents of incarcerations.**

Y1 - 72% reduction  
Y2 - 100% reduction  
Y3 - 97% reduction  
Y4 - 91% reduction  
Y5 - 82% reduction

**End of 6/30/2015 – 89% reduction**

**Number of clients in Educational Settings.**

**End of 6/30/2015 - 17 clients**

**Number of clients in Employment settings.**

**End of 6/30/2015 – 8 clients**

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## **Reduction of LOCUS (Level of Care Utilization System) Scores:**

Total PAF (new enrollment) LOCUS Score*= Total 6 Month (post admission) LOCUS Score= Total LOCUS Reduction=	432 <u>343</u> 89	Average PAF LOCUS Score= Average 6 Month LOCUS Score=	22.53 17.29
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\* PAF is the Partnership Assessment Form given to FSP clients when they are first admitted into the program. The LOCUS provides an objective measure to help determine client service needs. It also provides a way to measure client progress and treatment outcomes. A higher score indicates a higher level of service need.

## **Supportive Housing:**

- 73 clients were assisted with locating and securing housing.
- 52 clients received housing subsidy funding.\*
- 18 clients were successfully transitioned to independent permanent housing.

\*Not all clients require housing services. Clients with sufficient income are assisted with locating affordable housing.

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**DEPARTMENT RECOMMENDATION(S):** NOTE: This program ended on 6/30/15 and clients are now served under the VISTA Adult FSP Program.

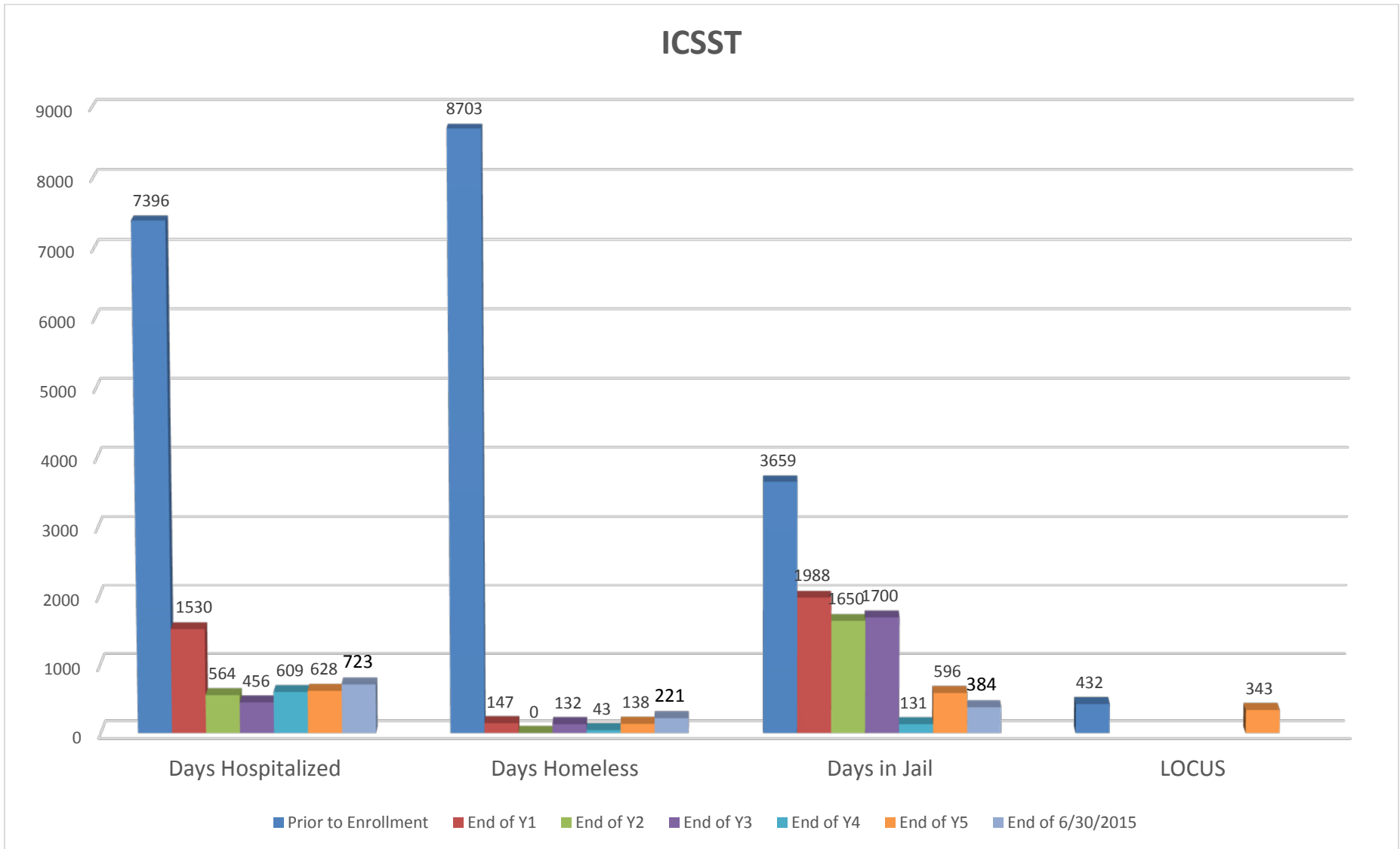
See page 6 for tables

**FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES**

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# FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES

## ICSST



average approximately 115 clients are seen at any given time.

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