

# FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES

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**PROGRAM TITLE:** Supervised Children's Rooms

**PROVIDER:** Reading and Beyond

**PROGRAM DESCRIPTION:**

Reading and Beyond (RAB) provides temporary, on-site child care to support Department of Behavioral Health (DBH) clients' ability to receive county mental health services. RAB operates Supervised Children's Rooms at the following two locations: Heritage Center and the West Fresno Regional Center. Reading and Beyond serves children 12 years of age and younger and services are provided only while clients (parents/guardians/siblings) are in the building conducting business with the County. Children will be offered nutritional snacks, bottled water, and age/developmentally-appropriate activities. The staff to child ratio will be no less than one staff person for each of the following: 3 infants (up to 1 year old); 9 children (ages 2 – 12); 2 infants and 5 children; and 1 infant and 7 children.

**AGES SERVED:**

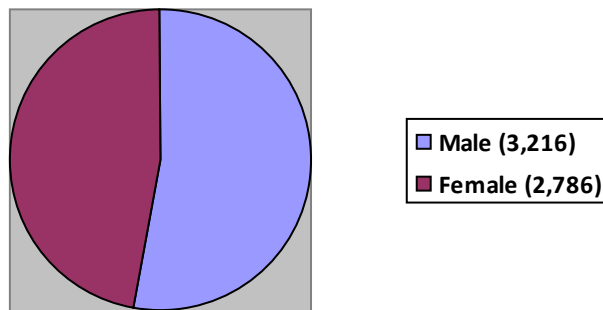
- Children
- Adult
- TAY
- Older Adult

**DATES OF OPERATION:** 10/01/09 - Current

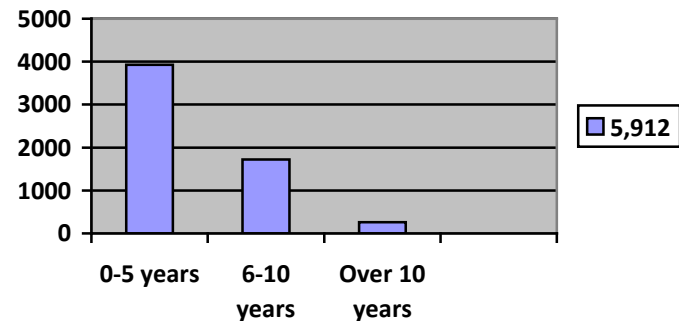
**DATES OF DATA REPORTING PERIOD:** 1/1/14 - 6/30/15

**DEMOGRAPHICS:**

**Gender**



**Age Group**



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## CAPACITY:

	<u>Heritage</u>	<u>WFRC</u>
Average number of children per week:	39	31
Average number of children per day:	8	6
Most children in one day:	24	24
Least children in one day:	0	0
Average time child stays in room (hrs.):	1	1.5
Number of children in diapers:	456 (17%)	1,879 (61%)
Number of siblings (groups):	704 (25%)	781 (26%)
Number of children turned away		
a) Due to capacity:	10 (<1%)	0
b) Due to health concerns:	87 (3%)	6 (<1%)
c) Due to headlice:	92 (4%)	15 (<1%)

## OUTCOME GOAL

1. **Reduction in rescheduling of appointments due to unavailability of childcare.**  
*Would participants miss their appointment if childcare was unavailable?*
  
2. **Participants will attend DBH appointments regularly.**  
*Would participants still be able to attend appointment if childcare was unavailable? Clinicians indicated that the lack of Supervised Children's Rooms could result in shorter, limiting sessions and have less parent input.*
  
3. **Participant's ability to receive mental health services.**

## OUTCOME DATA

<b>FY 14-15 Parent/Guardian Survey</b>	
<b>Overall Rating</b>	<b>Percent</b>
Agree/Strongly Agree	91.9%
Disagree /Strongly Disagree	4.3%
Neutral / NA	3.8%

<b>FY 14-15 Clinician Survey</b>	
<b>Overall Rating</b>	<b>Percent</b>
Yes	24.1%
No	51.7%
Not Sure	24.1%

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*How important is childcare to clients' ability to receive services?*

FY 14-15 Clinician Survey	
Overall Rating	Percent
Very Important	96.6%
Somewhat Important	3.4%
Not At All Important	0%

**DEPARTMENT RECOMMENDATION(S):**