

# FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES - Attachment A

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**PROGRAM TITLE:** Blue Sky Wellness Center

**PROVIDER:** Kings View Corporation

**PROGRAM DESCRIPTION:** Blue Sky Wellness Center is a peer supported and operated wellness and recovery center focused on empowering consumers on their road to recovery through daily support groups and activities. In 2014 Blue Sky had 27,698 visits with a daily average of 96 consumers and 1,077 unique individuals. In January 2015 to June 2015 Blue Sky had 13,863 visits with a daily average of 101 consumers and 690 unique individuals. Blue Sky is open 6 days a week Monday - Saturday. Blue Sky provides a wide variety of support and educational groups for consumers as well as family members in not only understanding mental health but in developing new wellness tools.

**AGES SERVED:**

Children  
 Adult

TAY  
 Older Adult

**DATES OF OPERATION:** November 1, 2007 – present **DATES OF DATA REPORTING PERIOD:** Jan 2014 - June 2015

2014-2015 Data Chart for Blue Sky

Calendar Year	Jan-Dec 2013	Jan-Dec 2014	Jan-Jun 2015
Total Attendance	25,769	27,698	13,863
Daily Average Attendance	88	96	101
Total Unique Individuals	1,043	1,077	690
Support Groups	22	17	17
Support Grp Attendance	12,765	10,798	4,456
Sick Hours	506	835.35	427.92
Literacy Tutoring Hours	163	79	23
# Learners Assessed	16	15	7
Active Learners	4	6	5

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<u>OUTCOME GOAL</u>	<u>OUTCOME DATA</u>						
1. Decrease inpatient psychiatric admissions from previous year. For those identified consumer with frequent in pt. hospitalizations, encourage attendance of 3 support groups a week.	Clt. Initial	Admits13 Jan-Dec	Groups	Admits14 Jan-Dec	Groups	Admits15 Jan-Jun	Groups
	D	0	448	Unknown	305	Unknown	239
	T	0	278	Unknown	302	Unknown	94
	C	2	3	Unknown	3	Unknown	1
2. There will be a 75% increase in family support member attendance over the previous year.	Family Member Attendance 2013 January – December		Family Member Attendance 2014 January – December		Family Member Attendance 2015 January - June		
	16		51		31		
3. Decrease staff sick time.	Sick hours for January – June 2015 is 427.92. Sick hours for 2014 for January – December is 835.35 hours compared to 506 hours in 2013.						

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Consumer Satisfaction Survey – Point in time survey distributed throughout April and May 2015

## Descriptive Statistics

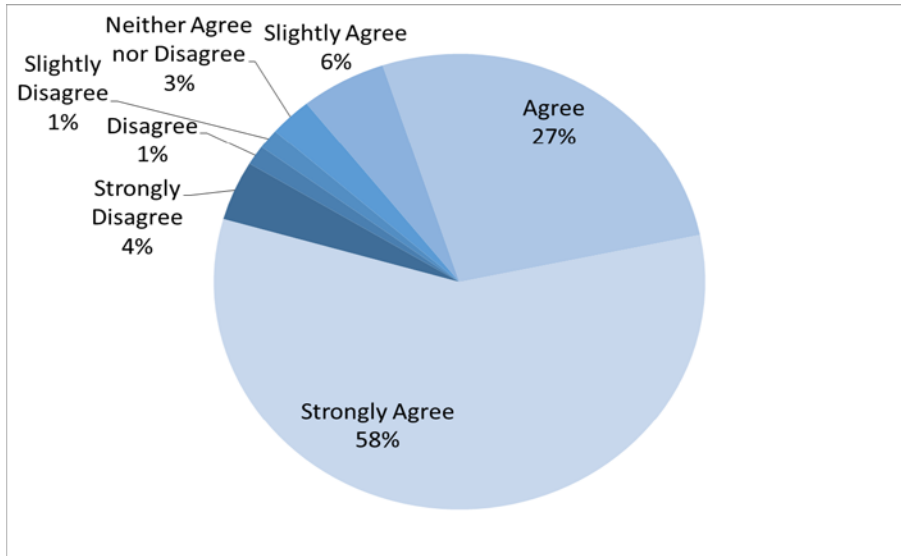
	N	Minimum	Maximum	Mean	Std. Deviation
Positive Influence	71	1	7	6.15	1.470
Friend or Family Member	71	1	7	6.42	1.104
Services	71	2	7	6.38	.991
Mental Health	71	3	7	6.32	.982
Future Use	71	1	7	6.37	1.018
Staff	71	3	7	6.42	.839
Average Satisfaction	71	3.50	7.00	6.3451	.79199
Valid N (listwise)	71				

Question	n	Strongly Disagree	Disagree	Slightly Disagree	Neither Agree nor Disagree	Slightly Agree	Agree	Strongly Agree
Positive Influence	71	4%	1%	1%	3%	6%	27%	58%
Friend or Family Member	71	1%	1%	1%	0%	4%	28%	63%
Services	71	0%	3%	0%	0%	8%	31%	58%
Mental Health	71	0%	0%	3%	4%	7%	30%	56%
Future Use	71	1%	0%	1%	1%	6%	34%	56%
Staff	71	1%	0%	1%	1%	10%	28%	58%

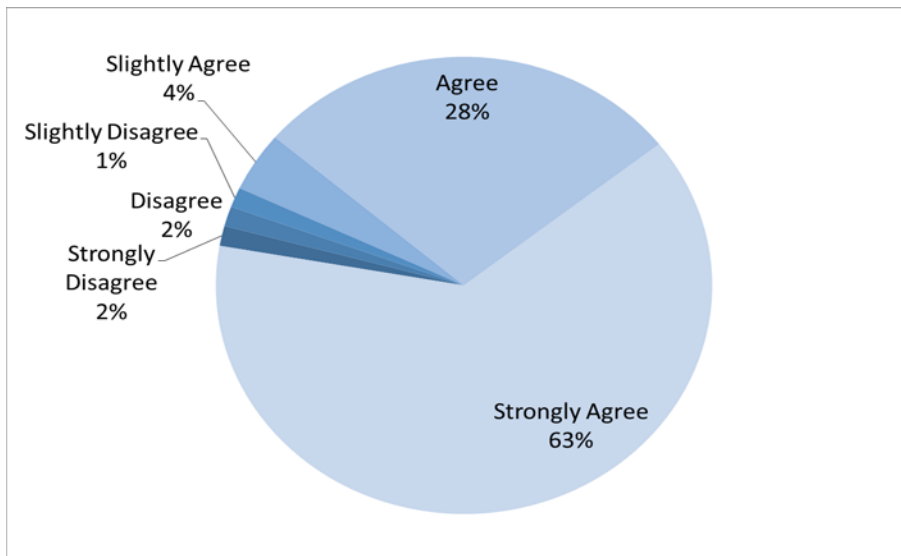
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Positive Influence – The services provided by Blue Sky have been a positive influence in my life



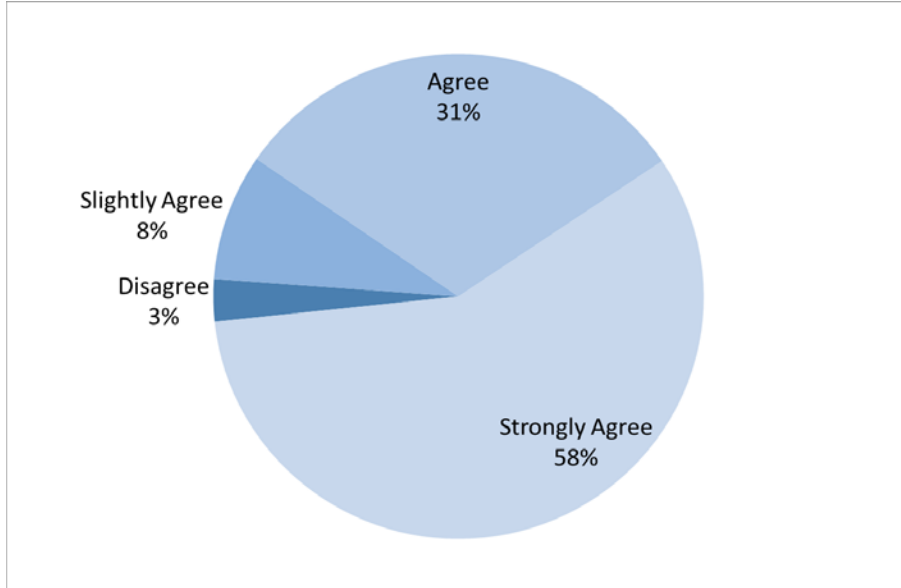
Friend or Family Member – I would recommend Blue Sky to a friend or family member



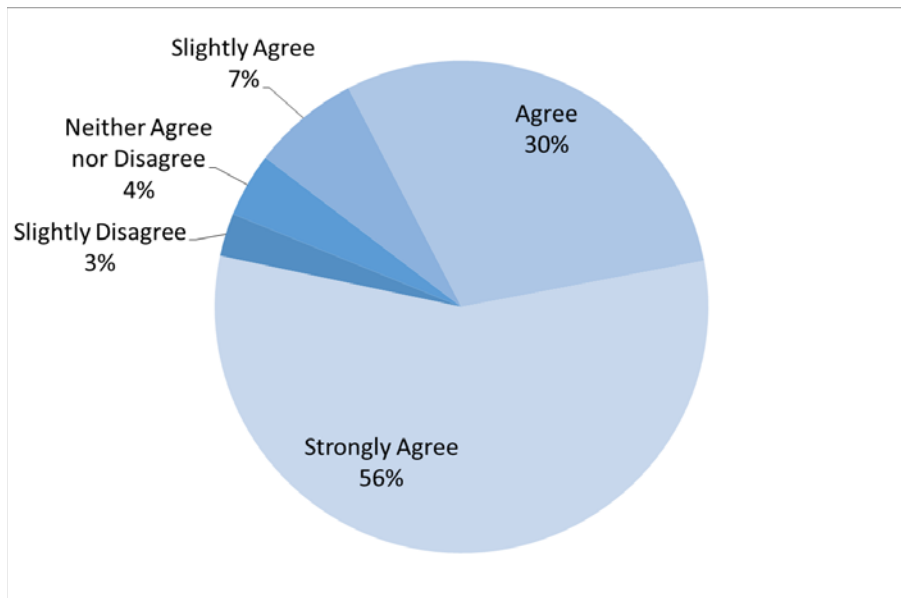
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Services – I am satisfied with the services I have received from Blue Sky



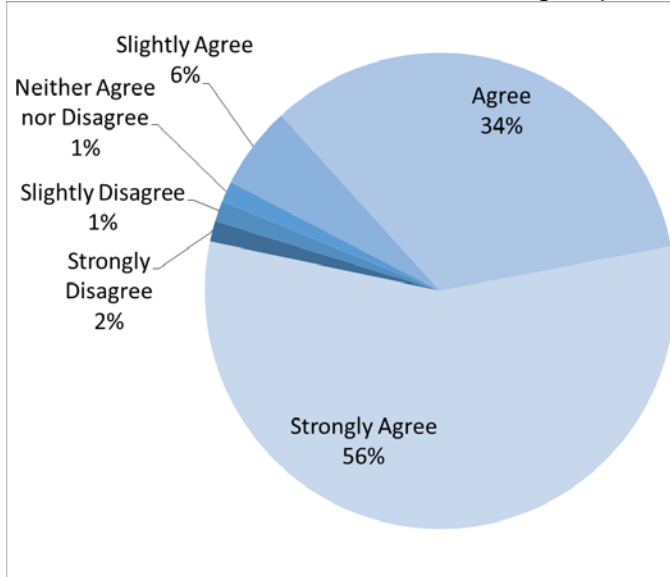
Mental Health – Blue Sky is an important factor in maintaining my mental health



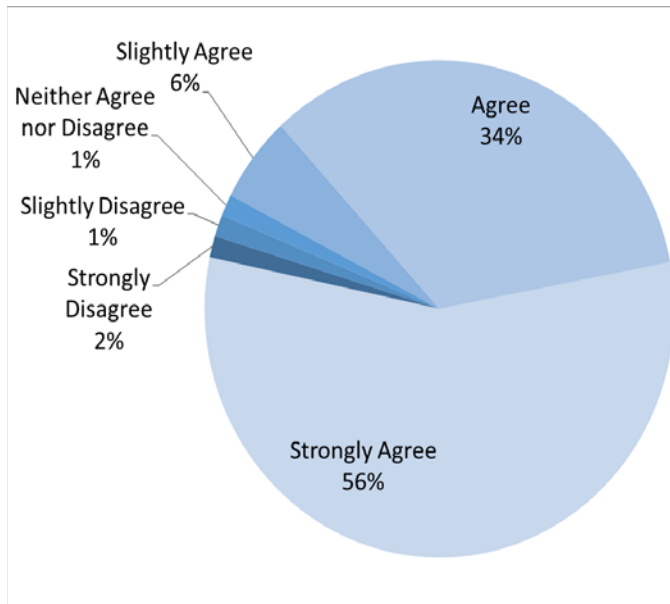
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Future Use – I will continue to attend groups at Blue Sky in the future



Staff – I am satisfied with the performance of staff at Blue Sky



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**DEPARTMENT RECOMMENDATION(S):**