

### CONSUMER RETAIL FOOD

Environmental Health permits and inspects retail food businesses including restaurants, markets, school cafeterias, bakeries, bars, mobile food vendors, cottage food operations, and community event food booths. Staff review construction plans and conduct inspections of new and remodeled food facilities. We investigate complaints regarding unsanitary facilities and reports of suspected foodborne illnesses. Staff conducts a free food safety class monthly for the public and community event operators.



Inspections are conducted after hours to find and stop illegal food vending in Fresno County. These unpermitted vendors prepare food without proper inspection, hand washing, temperature control and protection of food from contamination. These illegal food vendors seriously jeopardize the health of the public and compete unfairly with businesses that have obtained permits and are inspected routinely. When we find these illegal vendors, we will discard their food and impound their equipment. Illegal vendors that have been cited



more than once will be referred to the District Attorney and taken to court.



### RECREATIONAL HEALTH (Public Swimming Pools)

Staff inspect public swimming pools to ensure that they remain free of safety hazards and communicable diseases. We inspect public pools at schools, community centers, mobile home parks, commercial sites, health clubs, resorts, apartments, condominiums, theme parks, motels and hotels. A pool that is imminently hazardous to the health and safety of swimmers will be immediately closed until the violation is corrected.



### SUBSTANDARD HOUSING/VECTOR CONTROL

Staff investigates complaints of unsanitary and unsafe residential buildings and public nuisance conditions in the unincorporated area of the County.



Our staff also investigates complaints related to flies, cockroaches, rats, and mice. These "vectors" create public nuisances and may transmit disease.



Substandard housing and vector complaints for locations within incorporated cities are handled by the individual cities.



### CHILDHOOD LEAD POISONING

Staff investigates cases of lead poisoning when laboratory blood testing reveals that a child has elevated blood lead levels. Specially trained staff work with Public Health Nurses to investigate the child's home for possible sources of lead such as contaminated soil, lead dust, peeling or chipping leaded paint, home remedies, and leaded pottery.

### RABIES AND ANIMAL CONTROL

Staff issues dog licenses and investigates reports of animal bites, and animal waste complaints in the unincorporated area of Fresno County.



### COMPLAINTS

Complaints from the public are received in all program areas. It is the policy of the Department to keep the identity of the reporting party confidential. If you have a complaint about a facility in one of our program areas, you will need to provide the following information:

- 1** Your name and contact information (address, phone number, email, etc.). This information is needed in case we need to contact you for additional information regarding the complaint and to let you know the results of the investigation.
- 2** The name and address of the facility including the license plate number if you are reporting a violation related to a vehicle. Any other identifying information pertinent to the complaint.
- 3** A detailed description of the nature of the complaint that you observed or experienced including any applicable dates and times you observed the activity.

**PLEASE CALL or EMAIL**

DEPARTMENT OF  
**PUBLIC HEALTH**  
ENVIRONMENTAL HEALTH DIVISION

1221 Fulton Street, 3rd Floor, Fresno, CA 93721  
MAILING: PO Box 11867, Fresno, CA 93775

PHONE: (559) 600-3357  
FAX: (559) 600-7629  
ON THE WEB:

[www.co.fresno.ca.us](http://www.co.fresno.ca.us)  
[www.fcdph.org](http://www.fcdph.org)  
EMAIL:  
[EnvironmentalHealth@co.fresno.ca.us](mailto:EnvironmentalHealth@co.fresno.ca.us)

VIEW INSPECTION REPORTS ONLINE:  
[www.fresnohealthinspections.org](http://www.fresnohealthinspections.org)



DEPARTMENT OF  
**PUBLIC HEALTH**  
ENVIRONMENTAL HEALTH DIVISION

PROMOTION, PRESERVATION  
and PROTECTION of our COMMUNITY'S HEALTH

### WHAT WE DO:

- Issue permits to over 15,000 facilities
- Staff 50 REHS Inspectors
- Conduct over 20,000 inspections per year
- Investigate over 750 complaints throughout Fresno County

### WHO WE ARE/PROGRAMS:

- Consumer Retail Food
- Recreational Health (Public Swimming Pools)
- Substandard Housing/Vector Control
- Childhood Lead Poisoning
- Rabies and Animal Control
- Certified Unified Program Agency
  - Hazardous Materials Business Plans
  - California Accidental Release Prevention
  - Aboveground Petroleum Storage Tanks
  - Underground Storage Tanks Petroleum Storage Act
  - Hazardous Waste Generators
  - Onsite Treatment of Hazardous Waste Under Permit By Rule Tiered Permits
- Solid Waste
- Liquid Waste
- Waste Tires
- Emergency Response Team (ERT)
- Milk and Dairy Inspection
- Water Surveillance
- Land Use
- Institutional Health/Organized Camps
- Body Art

### CERTIFIED UNIFIED PROGRAM AGENCY (CUPA)

The Certified Unified Program Agency (CUPA) mission is to protect Fresno County residents and the environment from hazardous materials accidental release and exposure. CUPA is certified by CalEPA and is responsible for the following hazardous materials programs:



- Hazardous Materials Business Plans
- California Accidental Release Prevention
- Aboveground Petroleum Storage Tanks
- Underground Storage Tanks
- Hazardous Waste Generators
- Onsite Treatment of Hazardous Waste Under Permit By Rule Tiered Permits

The common goal of all CUPA programs is to prevent major off-site releases that could affect the public health and/or the environment. Regulated facilities are required by State law to electronically submit plans to assist emergency responders in the event of a hazardous materials release. These plans also satisfy community right-to-know laws. Facility employees are required to be trained on how to appropriately respond during a release.

CUPA staff routinely inspect thousands of regulated facilities. Staff frequently assists regulated facilities with the required electronic reporting. Inspectors also investigate complaints regarding improper handling and/or disposal of hazardous materials.

For more general information, please contact us at:

PHONE: 559-600-3271

WEB: [www.fresnocountycupa.com](http://www.fresnocountycupa.com)



For more information regarding disposal of Household Hazardous Waste Disposal contact:

PHONE: 559-600-4259

WEB: [www.co.fresno.ca.us/hhw](http://www.co.fresno.ca.us/hhw)



### SOLID WASTE

Solid Waste program staff conduct routine inspections of solid waste facilities such as landfills and solid waste hauling vehicles. Inspections protect public health and safety by assuring proper handling and storage time limits for recyclables and/or waste materials to prevent insect/vermin harborage.



### LIQUID WASTE

Environmental Health staff conduct inspections of liquid waste vehicles that pump septic tanks,



sewage seepage pits, chemical toilets, grease traps, grease interceptors, and ensure proper disposal of the liquid waste to approved facilities.

### WASTE TIRES

Waste tires are tires that are not on the wheel of a vehicle and are no longer suitable for their intended use due to wear, damage, defect, or deviation from the manufacturer's specifications. Waste and used tire facilities are generally inspected annually.

Any person that hauls more than nine (9) used or waste tires must obtain a permit as a waste tire hauler unless exempt as specified in law.



### EMERGENCY RESPONSE TEAM (ERT)

The Emergency Response Team (ERT) provides assistance to the public and other agencies by responding to hazardous materials spills and accidents, and to after hour emergencies in all Environmental Health programs. If an emergency occurs that threatens life, the environment, or property that needs immediate attention, this team is ready to respond 24 hours a day, 7 days a week.



### DAIRY INSPECTION

Our registered dairy inspectors ensure that milk produced on Fresno County dairies meets Grade 'A' milk standards via inspections and sampling. Cow and goat dairies ship their milk to various milk plants



where it is processed into the variety of dairy products sold at grocery stores. This program is overseen by the State of California, Department of Food and Agriculture (CDFA). Dairy staff also inspect and sample soft serve ice cream machines and operations to ensure the product's bacteriological quality is acceptable.

### WATER SURVEILLANCE

Our staff permit and inspect new water well construction, reconstruction of existing wells and destruction of abandoned wells within the unincorporated areas of Fresno County. In our inspections, we ensure that wells are constructed in such a manner as to minimize the potential for contamination of the groundwater supply and eliminate safety hazards associated with abandoned wells. The State Water Resources Control Board regulates larger public water systems like the City of Fresno.



### LAND USE

Our staff reviews proposed land use development applications to various planning agencies in the County and provide comments regarding applicable Environmental Health requirements. Applications are reviewed for compliance with laws and regulations that we enforce. It is common for staff to attend County Planning Commission and Board of Supervisor hearings related to these proposals. The Land Use program is also responsible for reviewing engineered sewage disposal systems reports and investigating noise complaints in the unincorporated areas of the County.



### INSTITUTIONAL HEALTH AND ORGANIZED CAMPS



Our staff inspect detention facilities such as city jails, court holding facilities, the downtown main jail, and juvenile hall. The facilities are inspected for compliance with health and safety regulations. Our staff also investigates complaints of residential care homes for mental health clients. We also conduct routine inspections of organized camps for compliance with all applicable State and local laws relating to food, housing, pools, and CUPA.



### BODY ART

Body art facilities provide tattoos, permanent cosmetics, body piercings, and branding services at their shops, studios, or at special events. Our office permits body art facilities and their practitioners. Staff conducts inspections of body art operations to ensure that the facilities and practitioners are operating in compliance with the law to prevent disease transmission and for the protection of public health and safety.

