

PROGRAM INFORMATION:

Program Title:	Fresno IMPACT	Provider:	Mental Health Systems, Inc.
Program Description:	Full Service Partnership program that provides/coordinates mental health services, housing, and substance abuse treatment for seriously and persistently mentally ill adults and older adults; also provides 3 substance abuse residential beds.	MHP Work Plan:	2-Wellness, recovery, and resiliency support
Age Group Served 1:	ADULT	Dates Of Operation:	July 21, 2009-Present
Age Group Served 2:	OLDER ADULT	Reporting Period:	July 1, 2015 - June 30, 2016
Funding Source 1:	Com Services & Supports (MHSA)	Funding Source 3:	Other, please specify below
Funding Source 2:	Medical FFP	Other Funding:	Client Insurance

FISCAL INFORMATION:

Program Budget Amount:	\$2, 159, 965.00	Program Actual Amount:	\$2,001,715.33
Number of Unique Clients Served During Time Period:	125		
Number of Services Rendered During Time Period:	9,133		
Actual Cost Per Client:	\$16,013.72		

CONTRACT INFORMATION:

Program Type:	Contract-Operated	Type of Program:	FSP
Contract Term:	June 1, 2014 - June 30, 2017 with an optional extention for 2 12-month periods.	For Other:	N/A
		Renewal Date:	July 1, 2019
Level of Care Information Age 18 & Over:	High Intensity Treatment/FSP (caseload 1:12)		
Level of Care Information Age 0- 17:	Choose an item.		

TARGET POPULATION INFORMATION:

Target Population: Adult and older adult clients who are frequent users of crisis services, emergency rooms, detoxification services, jails or hospitals. These clients will be enrolled after they have utilized crisis services and will have already been referred to outpatient substance abuse services; these clients may not have completed the waiting period or may have “failed out” of substance abuse treatment in the past.

MHSA CORE CONCEPTS:

Please select MHSA core concepts embedded in services/ program:

(May select more than one)

Recovery/Resiliency Orientation

Community Collaboration

Cultural Competence Orientation

Integrated Service Experience

Client/Family Driven Program

Please describe how the selected concept (s) embedded :

Fresno IMPACT has implemented daily groups such as substance abuse support, relapse prevention, National Alliance on Mental Illness (NAMI) support, medication management, and symptom management that focus on wellness and recovery. The utilization of peer-support specialist, peer family support specialist, and dual recovery specialist have created a culture that enforces the MHSA core concepts.

PROGRAM OUTCOME GOALS:

- I. Reduce incidents of inpatient *Psychiatric Hospitalization*.
- II. Reduce incidents of *Homelessness*.
- III. Reduce incidents of *Incarcerations*.
- IV. Reduce incidents of *Crisis Services*.

PROGRAM OUTCOME DATA/INDICATORS:

- I. Outcome Data: FSP will show a 90% reduction in Consumer's days in in-patient psychiatric hospitalizations after being enrolled in FSP compared to the year before being enrolled in the FSP.

- a. Based on County Outcomes Data for the 2015-2016 reporting period 37 consumers who were enrolled in services for 12 consecutive months had 368 pre-enrollment in-patient psychiatric hospitalization days and 0 post-enrollment in-patient psychiatric hospitalization days, which is a 100% reduction in consumer's days in in-patient psychiatric hospitalization.
- II. Outcome Data: FSP will show zero (0) days of homelessness after being enrolled in the program, unless consumer declined housing assistance. CONTRACTOR will notify MHSA Manager or designee of consumer's decline and document accordingly. The provider must have clear documentation of efforts to house consumers in an appropriate setting.
 - a. Based on County Outcomes Data for the 2015-2016 reporting period 37 consumers who were enrolled in services for 12 consecutive months had 1041 pre-enrollment days of homelessness and 419 post-enrollment days of homelessness, which is a 60% reduction in consumer's days of homelessness. All consumers were linked to housing and days of homelessness were based on consumers who declined housing.
- III. Outcome Data: Consumers receiving services from Fresno IMPACT will show a ninety (90%) reduction in incidents of incarceration post enrollment.
 - a. Based on County Outcomes Data for the 2015-2016 reporting period 37 consumers who were enrolled in services for 12 consecutive months had 218 pre-enrollment incarceration days and 54 post-enrollment incarceration days, which is a 75% reduction in incarceration days.
- IV. Outcome Data: Consumers receiving services from Fresno IMPACT will show a seventy-five (75%) reduction in crisis episodes post enrollment. Each consumer shall be assigned a case manager upon admission as well as have access to our 24 hour a day crisis line.
 - a. Based on County Outcomes Data for the 2015-2016 reporting period reporting period 37 consumers who were enrolled in services for 12 consecutive months had 368 pre-enrollment in-patient psychiatric hospitalization days and 0 post-enrollment in-patient psychiatric hospitalization days, which is a 100% reduction in consumer's days in in-patient psychiatric hospitalization.

DEPARTMENT RECOMMENDATION(S):

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