

PROGRAM INFORMATION:

Program Title:	Supported Employment and Education Services (S.E.E.S)	Provider:	Department of Behavioral Health
Program Description:	<p>The Supported Employment and Education Services (SEES) is a collaborative partnership with the State Department of Rehabilitation (DOR), the Department of Behavioral Health (DBH) and Mental Health Services Act (MHSA) Workforce Education and Training (WET) Plan to provide vocational and educational services to individuals with psychiatric disabilities living in Fresno County and receiving mental health services from DBH or other County contracted mental health providers. The SEES program provides vocational services such as career development, vocational assessments and employment services to include job preparation, placement and retention. Beyond employment, SEES offers supported education, volunteer training and placement, and a computer learning center. SEES is a program accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). During calendar year 2016, the SEES program comprised of 8.5 full-time staff members, including community mental health specialists and peer support staff, and served 229 unduplicated clients.</p>	MHP Work Plan:	Choose an item.
Age Group Served 1:	ADULT	Dates Of Operation:	July 2009-Current
Age Group Served 2:	TAY, OLDER ADILT	Reporting Period:	July 1, 2015 - June 30, 2016
Funding Source 1:	Realignment	Funding Source 3:	
Funding Source 2:	Other, please specify below	Other Funding:	Department of Rehabilitation, MHSA (match funds)

FISCAL INFORMATION:

Program Actual Amount: \$449,007
 Number of Unique Clients Served During Time Period: 229
 Number of Services Rendered During Time Period: 678
 Actual Cost Per Client: \$1,961

TARGET POPULATION INFORMATION:

Target Population: Transitional age youth and adults

PROGRAM OUTCOME GOALS:

1. Fifty (50) clients will be opened to (enrolled in) SEES/DOR employment program.
2. Twenty-four (24) clients receiving employment services will maintain employment for 90 days or more.
3. The average length of time between completion of client’s “Individual Plan for Employment” (IPE) and the first day on the job will be less than 60 days.
4. Active volunteers will work an average of 20 hours per month each.
5. 75% of the clients enrolled in a class at a college will complete the class (semester).
6. 75% of the clients enrolled at Fresno Adult School (FAS) will complete the semester.
7. Overall positive client satisfaction rating of “Strongly Agree/Agree” as evidenced by the client’s response on the Fresno County Client Satisfaction Survey.

PROGRAM OUTCOME DATA/INDICATORS:

1. Fifty (50) clients will be opened to (enrolled in) SEES/DOR employment program.
2. Twenty-four (24) clients receiving employment services will maintain employment for 90 days or more.
3. The average length of time between completion of client’s “Individual Plan for Employment” (IPE) and the first day on the job will be less than 60 days.

	DESCRIPTION	CT	GOAL	%
1	Clients Enrolled in Employment Program	22	50	44
	Clients Placed in Competitive Employment*	34		
2	Clients Maintained Employment for 90 Days	15	24	63

*See Table A in “OTHER DATA” for more details

	DESCRIPTION	CT
3	Days from IPE Completion to Employment	60

- 4. Active volunteers will work an average of 20 hours per month each.
- 5. 75% of the clients enrolled in a class at a college will complete the class (semester).
- 6. 75% of the clients enrolled at Fresno Adult School (FAS) will complete the semester.
- 7. Overall positive client satisfaction rating of “Strongly Agree/Agree” as evidenced by the client’s response on the Fresno County Client Satisfaction Survey.

DESCRIPTION		CT	GOAL	%
	Average # of Combined Hours Worked Per Month	249		
	Average # of Active Volunteers Per Month	14		
4	Average # of Hours Worked Per Volunteer Per Month	18	20	60
	# of Volunteers Who Gained Permanent Employment	5		

DESCRIPTION		CT	GOAL	ACTUAL
	Clients Attending Computer Learning Center Regularly	63		
	Clients Enrolled at a College	29		
5	Clients Completed Class/Semester at a College	25	86%	
	Clients Enrolled at Fresno Adult School (FAS)	26		
6	Clients Completed Semester at FAS	20	77%	

CLIENT RATING		%
7	Strongly Agree/ Agree	80
	Strongly Disagree / Disagree	3
	Neutral / NA	17

OTHER DATA

TABLE A: EMPLOYMENT INDUSTRY

* INDUSTRY	CT	%
Care Provider	3	.08
Clerical / Customer Service	11	32
Food / Restaurant	4	12
Labor	5	15
Teaching	1	.03
Peer Support Counseling	2	.06
Retail / Sales	8	24
Security		
TOTAL	34	100

TABLE B: COMPARISON BY SAN JOAQUIN VALLEY DISTRICTS

COUNTY	1.TOTAL SERVED	GOAL	%	3. NEW APPLICANTS	GOAL	%	4. NEW IPEs	GOAL	%	5. SUCCESSFUL PLACEMENTS	GOAL	%
Fresno	75	110	68%	26	50	52%	23	35	66%	15	24	63%
Kern	107	100	107%	31	50	62%	34	40	85%	15	22	68%
Merced	37	40	68%	24	20	120%	13	12	108%	10	8	125%
Stanislaus	45	30	150%	17	20	85%	14	18	78%	6	8	75%

Table B data is based on FY 2015-16, courtesy of the State Department of Rehabilitation.

DEPARTMENT RECOMMENDATION(S):

Continue current contract with State Department of Rehabilitation and maintain CARF accreditation.